



Parking Service

Annual Report 2015/16

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Foreword

Welcome to Cheshire East Borough Council's first Parking Services Team Annual Report, 2015/16.

With important partnership working in conjunction with our Highways, Legal, Countryside, Alternative Service Delivery Vehicles (ASDV's) such as ANSA, Everybody Sport and Recreation (ESAR – Charitable Trust), Environmental Health and Blue Badge administration teams, the Parking Services Team play an important role in trying to keep our roads and highway areas safe and with free flowing traffic, striving towards 100% compliance with parking regulations.

In order for Cheshire East to continue to be a fantastic place to live, work and visit it is vital that the Parking Services Team sustainably contribute to help and support our people, residents and businesses.

All parking income is therefore ploughed directly back into our road and infrastructure maintenance which connects us as a place and road safety projects which protect us and helps us thrive as a community.



Frank Jordan
Executive Director - Places



Cllr Paul Bates
Cheshire East Council
Portfolio Holder for
Communities and Health



Lorraine Rushton
Parking Services Team Leader
Report Author

Introduction & Geographics

Cheshire East is an amazing place to live, work, visit and invest. We are proud to be one of the biggest employers in the area, employing around 4000 staff based in offices and other workplaces across the Borough. We are the third largest Authority in the North West.

As a unitary council, we provide many different services and we offer a wide range of opportunities to employees from all backgrounds, ages, skills and interests. Our aim is to have a diverse workforce that understands and represents the communities they serve.

Local councils are a critical part of the local government infrastructure and have a significant range of powers and duties, giving them a unique and specific role within the community.

Local councils undertake some of these duties and powers to varying levels and degrees and many raise local precepts for the services they deliver.

Town and Parish Councils have a key role in representing communities, empowering localities and helping to deliver local services. There are 11 Town Councils, 97 Parish Councils and 7 Parish Meetings and there is a vast difference in size and profile for each.

We work hard to deliver on our promise to Put Residents First by asking our staff to live our values which we believe underpin our success.

To us 'Putting Residents First' is about really listening and understanding what residents and businesses need and responding appropriately to provide the best possible Service.

Cheshire East covers an area of 1,116km² making it the third largest unitary authority enforcement area in the North West with a population of 370,700.





Parking Services Overview

Parking and waiting restrictions serve a variety of purposes, ranging from road safety through to allowing loading and unloading.

The restrictions enable improved traffic flows, lower congestion and allow the public and businesses to gain access to services, businesses and retail areas. Enforcement is a vital part of keeping the roads safe, traffic moving and allowing fair access for all amenities, shops and services.

In 2015/16, the numbers of full time equivalent Civil Enforcement Officers (CEO's) varied between 17.49 and 12.49 to issue Penalty Charge Notices (PCN's) under the Traffic Management Act 2004 where it is legal and lawful to do so.

Penalty charges are issued for contraventions of the parking restrictions. Under government legislation there are two levels of contravention, higher (£70) and lower (£50) dependent upon the seriousness of the contravention. If paid within 14 days, the penalty charge is reduced by 50%. These levels are set not by the local authority but by the Secretary of State for Transport.

Cheshire East Council as a Resident and Business First Council are keen to look at how we can support our local town and village centres. The Civil Enforcement Officers have a dual role to play in becoming what is being recognised as front line ambassadors for the Council. Traditionally called 'Traffic Wardens' or 'Parking Attendants', the CEO's are split over 2 sites – Crewe (based in the Municipal Buildings) and Macclesfield (based in the Town Hall).

We want to be able to make sure that our limited resources are used to best effect. Any cultural shift won't change overnight around enforcement but we have been working on key messages of 'fining those that are selfish to others, i.e. parking in disabled bays with no right to and those that are a danger to other road users and pedestrians i.e. blocking access on roads'.

The team also cover enforcement on the numerous car parks which are either owned, leased or run by CEBC to ensure that cars are parked within marked bays and do not outstay the period of time for which they have purchased a pay and display ticket, thus ensuring an appropriate turnaround of shoppers, visitors, commuters, business users and residents.

The principle is that 'policing' car parks as a main focus has changed. We are making sensible decisions based on the needs of the community.

“Now that I have moved into the property, no yellow lines are needed so please remove them!”

Excuses given by drivers to avoid a PCN.

Achievements 2015/16

“The car park service has worked very closely during 2015/16 with both the Council's leisure trust Everybody Sport & Recreation (ESAR) and the Crewe lifestyle Centre project board to ensure that the required car park strategy was employed both at Snow Hill Nantwich and The Civic Undercroft /Oak Street Crewe. This included applying a charging policy that reflected the need to maximise the use of the car parks to both support the growth of use of the leisure facilities (particularly the new £15m Lifestyle centre) but also maintained flexibility for non leisure centre users wanting to access the respective town centres”.

In order to accommodate the strategy and comply with the planning conditions regarding parking availability, the teams worked together to amend the off-street Parking Order to alter the nearest long stay car park to short stay only – thus ensuring a good turnaround of spaces for not only the leisure centre users but for visitors and shoppers to Crewe Town centre.

car parks whilst still retaining our 'Free after 3pm' incentive on a designated car park.

The Lifestyle centre opened its doors to the first gym and leisure users on 1st April 2016 and so from the time the new management structure was put in place within the Parking Services Team on 1st December 2015, it was full steam ahead with the necessary public statutory consultation, remedial works, lines and signs to ensure the correct legal channels had been followed prior to car parks usage being affected.

The Order was also updated so as to allow any displaced permit holder from the long stay car park to be allowed to park on various other long stay

Staff Recognition

Team of the month
Employee of the month,
Making a difference in Cheshire East.

The 'Making a Difference' recognition scheme celebrates and recognises those people who role model the corporate values and have had an impact on their team, colleagues or wider community.

The monthly recognition recognises and celebrates the best examples of employees and teams who have role modelled Our Values (FIRST) and gone above and beyond in their job making a real difference to someone and are worthy of recognition.

This can be giving great service to customers, working in innovative ways or going the extra mile for others. Nominations are reviewed by an internal recognition panel ideally on which there should be a pool of panel members consisting of employees and Members with representatives from each of the corporate areas.

Each month there should be a minimum of five panel members to sit as a panel to review the nominations. The chair of the panel will be a member of HR Organisational Development. In March 2016, a CEO was an individual winner of Employee of the month as a direct result of the following 'abbreviated' nomination.

“I did not read the signs but I’m registered blind.” (this was the driver)

Excuses given by drivers to avoid a PCN.



‘Out and about, seeing to her normal duties Emma came across a resident who had fallen and badly hurt themselves.

Remaining calm, Emma acted promptly, got help and stayed with the resident to keep them calm. Emma went above and beyond in prioritising the health, safety and welfare of a resident over her work obligations, but as ever took it in her stride and saw nothing out of the ordinary in her actions. Emma had such an impact on the resident that they wrote to thank her for her help’



In the very same month, the Parking Services Team was successful ‘Team of the Month’ winners.

‘Due to staffing shortages and requests from residents for additional patrols to assist those areas in improving their communities, the team have voluntarily taken on extra duties and put residents FIRST.

Some have volunteered to be trained to undertake enforcement duties in addition to their day jobs; others have helped give them the experience to be able to confidently undertake the additional duties and many have worked evenings and weekends, extending their shifts to ensure the service is covered.

A job that doesn’t suit everyone, the team work in all weathers, all year round and very rarely get any praise or thanks. Yet they have demonstrated flexibility, diversity and loyalty in a time of hardship’.

Contract Parking Permits

Contract parking permits are available for the following car parks in Cheshire East. For more information on terms, conditions, charges, and an application form please see the council's web pages.

Contract permits are quarterly or annual permits that when correctly displayed in the windscreen of the car purchased for, negate the need for purchasing daily pay and display tickets. They do not however guarantee a parking space.

| CONTRACT PARKING LOCATIONS | | |
|----------------------------|------------------------------|------------------------------|
| PLACE | STREET | |
| Alderley Edge | South Street | |
| Congleton | West Street | Park Street |
| Crewe | Oak Street | Wrexham Terrace |
| | Gatefield Street | Wood Street East |
| Knutsford | Silk Mill Street | King Street |
| | Princess Street | Tatton Street |
| Macclesfield | Christchurch | Commercial Road |
| | Duke Street | Gas Road |
| | Whalley Hayes | Jordangate |
| | Old Library/Parsonage Street | Waters Green |
| Nantwich | Park Green | Sunderland Street |
| | Love Lane | First Wood Street |
| Wilmslow | Snow Hill | |
| | Broadway Meadow | Rex/Hoopers |
| | Spring Street | South Drive (Long Stay Only) |

Applications for permits and terms and conditions

Please note! Before submitting your application please call 0300 123 5020 to check availability as there are waiting lists for some car parks.

Terms and conditions of use Special conditions

1. Parking Contracts will be available for issue and may be used on one of the car parks listed in that town. N.B. Annual permits run from January to December and Quarterly permits run for set quarters, these may be purchased at any time but the cost will be calculated on a pro-rata basis (not applicable to renewal of existing season tickets).
2. Subject to the availability of parking spaces. Contract holders may use the car parks between the hours of 8.00am and 6.00pm Mondays to Saturdays inclusive but will NOT be entitled to the reservation of any specific parking space for their exclusive use.
3. Contracts are from Monday to Saturday.
4. The contract is not transferable between different cars and is intended to be used only on the car park for which it was issued. In the case of a change of vehicle, applications should be made for an amended permit in writing or on the change of vehicle form. Please continue to display your current permit in your new vehicle until your amended permit has been received. The old permit must be surrendered on receipt of the new one.

You can download an application form from our web site for a contract parking permit. Please print this off and return to the following address:

**Cheshire East Council Parking Services
Municipal Buildings, Earle Street, Crewe, CW1 2BJ**

General conditions

1. ONLY PRIVATE CARS AND VANS UNDER 3.5T GROSS VEHICLE WEIGHT ARE PERMITTED USE OF THESE CONTRACT FACILITIES.
2. The permit issued must be displayed on the car windscreen, on the driver's side. Vehicles not so displaying the permit are liable for payment of the normal parking charges.
3. The cost of the Contract is payable in advance and remittances must accompany applications.
4. Either party may terminate annual Contracts at any time by giving one month's written notification. Refunds on annual permits will be made on surrender of permit for outstanding complete quarterly periods subject to an administration fee of £10.00. Refunds on quarterly permits will be made on surrender of permit for outstanding complete months subject to an administration fee of £10.00.
5. Applications should be made to the customer centre or by post to **Parking Services, Cheshire East Council, Municipal Buildings, Earle Street, Crewe CW1 2BJ.**
6. The Council reserves the right to revoke any Contract if they find that the holder has misused the facilities offered.

7. The conditions and regulations imposed by the Cheshire East Consolidated Off Street Parking Order shall apply to Contract Holders except where they may be inconsistent with these terms and conditions.
8. Cheshire East Council shall not be liable for personal injury or for loss of or damage to vehicles; their accessories or contents in this car park (save for the negligence of the Council).
9. Permits will normally be issued showing the registration mark of the vehicle to which it relates. Exceptionally, permits may, at the Council's discretion, show either a Company name or two registration marks if it is deemed necessary for operational reasons. Under such circumstances, however, appeals against any Penalty Charge Notice issued to the user would not be considered.
10. The issue of replacement permits due to incorrect information given in the application form will be subject to an administration fee of £2.50.
11. In the case of lost or stolen permits a replacement will be issued upon written notification subject to an administration fee of £10.00.
12. Notwithstanding anything herein contained the Council will instruct their Attended Staff to lend all possible assistance to holders of Contracts.



13. Please telephone (using the contact details) for current availability as some of the car parks do have a waiting list for contract parking or if you have any other queries.
14. Gas Road car park in Macclesfield is closed for approximately 2 x one week periods when the Charter Fair is in town, the permit may be used on Commercial Road car park during these periods.

If you currently hold a parking permit and have changed your vehicle, then please print out and complete the form available on our web site (the form is not accessible to visitors using assistive technology - please email us if you require assistance in changing your registration) and return by email to carparks@cheshireeast.gov.uk or by post to **Cheshire East Council, Parking Services, 2nd Floor Macclesfield Town Hall, C/O Municipal Buildings, Earle Street, Crewe CW1 2BJ.**

Please continue to display your current permit in the new vehicle until your amended permit is processed. On receipt of the new permit, the old one must be surrendered to the Council.

If your vehicle is temporarily off the road and you are using a courtesy car then please display your current permit in the courtesy vehicle but contact us at carparks@cheshireeast.gov.uk to advise of the situation (i.e. courtesy vehicle details and how long you will be using the vehicle).

“The traffic warden told me I could park there, then pounced as soon as I was out of sight.”

Excuses given by drivers to avoid a PCN.

Residents Parking Schemes & the number of permits issued for live schemes

In many areas it is difficult for residents to park, due to long term parking by commuters, workers, shoppers and visitors. The purpose of any scheme is to stop this and allow the spaces to be used mainly for the benefit of residents.

There is some set criteria which is detailed in the Residents' Parking Permit Policy and further useful information in our Residents parking guidance document which are both available from the web site.

If you wish your area to be considered for a scheme, you should read the policy carefully and, if you think your area is suitable, get in touch with the council and request consideration. Support will need to be obtained not only from all the local residents and businesses affected by your proposal but also from the wider community and your local Ward Councillor.

Visitors parking permit scratch cards

Visitors scratch cards are available to any household in the relevant zone even if they have not applied for a permit or do not own a vehicle.

A maximum batch of up to 4 books of 10 scratch cards is available at half price on initial application or at same annual date application (anniversary of first purchase). Applications made for discounted scratch cards can only be made annually. Scratch cards ordered at any other time will be at full cost even if the annual entitlement has not been fully used. If it has been over six months since you last purchased scratch cards you must provide a copy of a recent utility bill to confirm your residence.

On receipt of your payment, completed application form and copy utility bill (if required) we will then supply your scratch cards within 7 working days. All scratch cards will be sent via Royal Mail and we do not offer a same day collection service.

Change of vehicle registration number on a current permit

If you hold a current resident permit and are permanently changing your vehicle then you will

need to have your current permit amended. Please telephone **0300 123 5020** to obtain a unique reference number as this number is required to be displayed in your new vehicle alongside your current permit, failure to display this reference number may result in the issue of a Penalty Charge Notice.

This unique reference number will be valid for 2 weeks and gives you time to submit a change of vehicle form.

On receipt of this form we will then issue you with a green temporary permit which will be valid for 6 weeks to allow time for you to submit copies of the log book and insurance documentation. On receipt of this documentation a full permit will be then be issued. On receipt of your new permit, the old permit must be returned to us as failure to do so may incur a £10.00 cost.



Courtesy car

If you hold a current resident permit but have to use a courtesy car then please telephone **0300 123 5020** to obtain a unique reference number to display alongside your current permit, failure to display this reference number may result in the issue of a Penalty Charge Notice. This unique reference number will be valid for 2 weeks. If you need to extend this then please call us back.

Zones and eligible addresses

All listed street names are eligible for permits, for use within the defined Scheme as shown in the Working Drawing for the individual zone.

All listed street names are eligible for permits unless they have off street parking spaces (including garages).

If off street parking is available for 2 vehicles then no permits will be issued but the applicant will still be eligible for scratch cards.

If off street parking is available for 1 vehicle then only 1 permit will be issued, scratch cards will also be available.

If no off street parking is available then 2 permits may be issued along with any requests for scratch cards.

RESIDENT ON-STREET PERMITS ISSUED BETWEEN 1ST APRIL 2015 & 31ST MARCH 2016

| AREA | ZONE | PERMITS ISSUED |
|---------------|------|----------------|
| Wilmslow | A | 14 |
| Wilmslow | B | 17 |
| Wilmslow | C | 3 |
| Wilmslow | L | 27 |
| Knutsford | D | 2 |
| Knutsford | E | 28 |
| Macclesfield | F | 30 |
| Macclesfield | H | 109 |
| Macclesfield | V | 5 |
| Alderley Edge | N | 42 |
| Alderley Edge | P | 16 |
| Congleton | G | 3 |
| Congleton | J | 11 |
| Congleton | K | 12 |
| Nantwich | M | 7 |
| Crewe | R | 33 |
| Holmes Chapel | T | 5 |

| WILMSLOW | |
|----------|--|
| ZONE A | Hawthorn Walk - All properties |
| ZONE B | Wycliffe Avenue - All properties |
| ZONE C | Altrincham Road - Properties numbered 3, 5, 7, 9 and 11 only |
| ZONE L | Ladyfield Street - All properties |
| | Ladyfield Terrace - All properties |
| | Mopmakers Green - All properties |
| | Bollin Walk - All properties |
| ZONE S | St James Drive - All properties |
| | Sandringham Way - All properties |
| | Balmoral Way - All properties |
| | Gatcombe Mews - All properties |
| | Kensington Court - All properties |
| | Highgrove Mews - All properties |
| | Clarence Court - All properties |

| KNUTSFORD | |
|-----------|---|
| ZONE D | Old Market Place - Properties odd numbered 13 to 23 |
| ZONE E | Gaskell Avenue - All properties |

| MACCLESFIELD | |
|---|---|
| ZONE F | Brock Street - All properties south of Hibel Road |
| | Cumberland Street - All properties between its junctions with Jordangate and Hibel Road |
| ZONE H | Riseley Street - All properties |
| | Hope Street West - All properties |
| | Walker Street - All properties |
| | Sharpley Street - All properties |
| | Boothby Street - All properties |
| | Grosvenor Street - All properties |
| | Prestbury Road - All properties |
| | Balmoral Way - Properties odd numbered 13 to 71 and even numbered 8 to 70. |
| Longacre Street - Properties odd numbered 3 to 17 and even numbered 2 to 12 | |
| ZONE V | Clarke Lane - Properties 1-7 inclusive |
| ZONE W | Boden Street - All properties |

| ALDERLEY EDGE | |
|--|---|
| ZONE N | Thurston Green - All properties |
| | Carlisle Street - All properties |
| | Lydiat Lane - All properties |
| | South Terrace - All properties |
| | Beech Cottages - All properties |
| | Netherfields - All properties |
| | South Grove - Properties odd numbered 1 to 5 and even numbers 4 to 12 |
| Chorley Hall Lane - Properties odd numbered 1 to 29 and even numbers 2 to 18 | |
| ZONE P | Clifton Street - All properties |

| CONGLETON | |
|-----------|---|
| ZONE G | Stonehouse Green - All properties |
| ZONE J | Park Road - All properties |
| | Park View - All properties |
| | Worral Street - Properties odd numbered 1 to 7 and even numbers 2 to 10 |
| ZONE K | Kinsey Street - All properties |
| | Tanner Street - All properties |
| | Park Street - All properties |
| | Bark Street - All properties |
| | Bank Street - All properties |
| | Back Park Street - All properties |

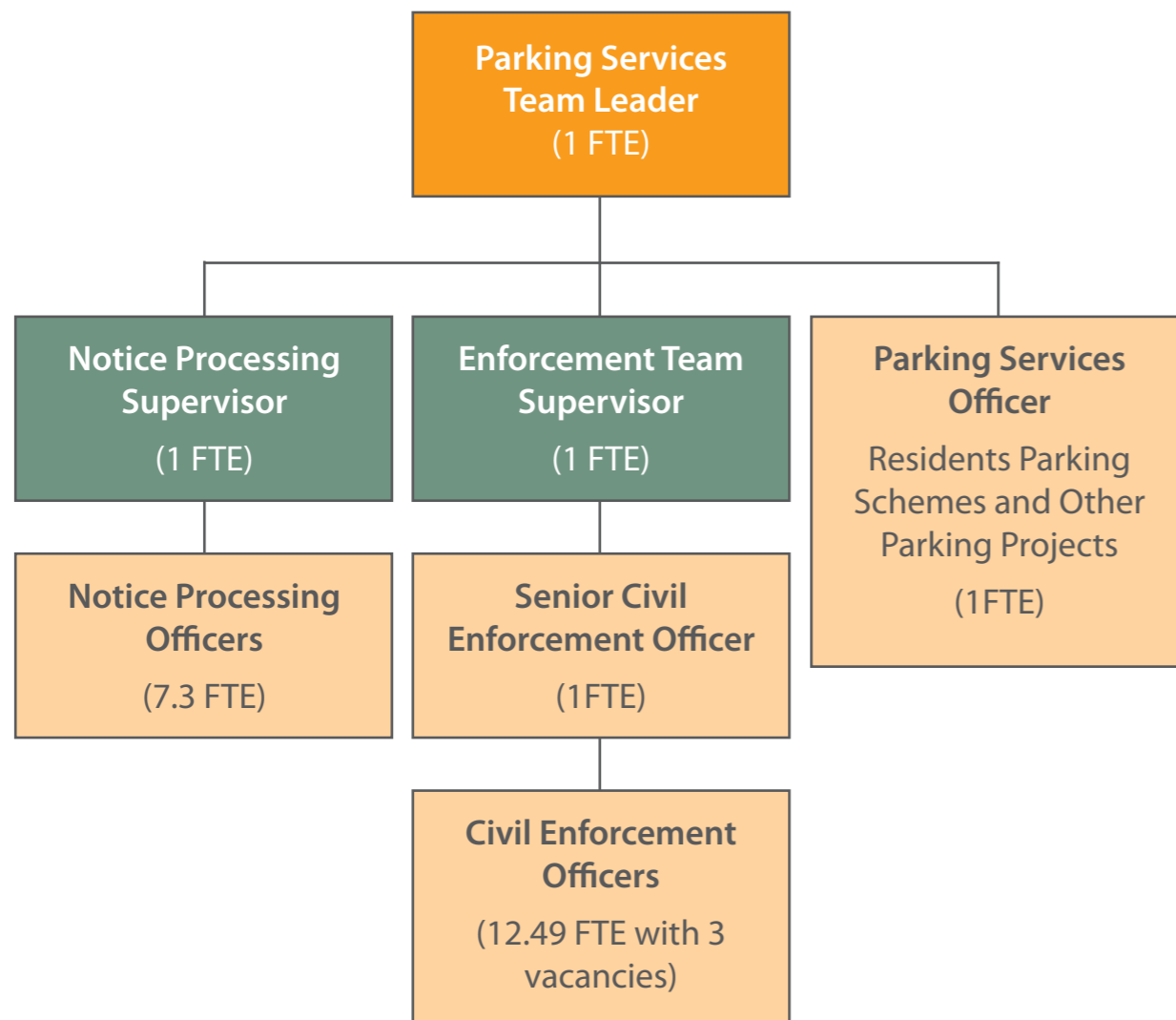
| NANTWICH | |
|----------|-----------------------------------|
| ZONE M | Gladstone Street - All properties |

| CREWE | |
|--------|--|
| ZONE R | Fernbank Close - All properties |
| | Hungerford Road - Properties even numbered 310 to 374 and odd numbers 299 to 369 |
| ZONE C | Hungerford Terrace - All properties |
| | Lyncroft Close - All properties |

Partnership working

to ensure safe, legal and responsible parking
in the Macclesfield Forest area

Parking Services Structure as of 31st March 2016



Macclesfield Forest is situated in the rural parish of Macclesfield Forest and Wildboarclough around 3 miles (5 km) south east of Macclesfield. Most of the Forest lies in the south western part of the Peak District National Park and is owned by United Utilities.

The Forest is a managed landscape of coniferous and hardwoods, reservoirs and high moorland, the latter, extending towards Shutlingsloe, frequently referred to as Cheshire East's Matterhorn, on account of its unique shape.

The area has an extensive variety of wildlife, including a heronry, together with a small number of red deer that roam freely through the Forest. Most of the area is designated a Site of Biological Importance and or Nature Reserve. The existing woodland is the last substantial remnant of the Royal Forest of Macclesfield, a once-extensive ancient hunting reserve.



The Forest is a working Forest and produces a regular timber crop, and the Ridgigate and Trentabank reservoirs are a source of drinking water for nearby Macclesfield. It is a beautiful place, and with spectacular views across the Cheshire Plain and market town of Macclesfield and the rural settlements of Sutton and Langley to the west, with views across the high moorlands and valleys of the Peak District to the east.

The Forest and high moorlands provide the visitor with plenty of opportunities for recreation throughout the year and its popularity has grown over many years. The landscape is of rural upland Cheshire, with narrow lanes, woodland streams, rough moorland and bogs, rugged gritstone walls and Forest. Situated at about 1000ft, the Forest provides some shelter from the bitter westerly winds sweeping across the Cheshire Plain.

The Macclesfield Forest Working Group is made up of representatives of Cheshire East Council, the local Parish Councils, Police, United Utilities, Peak District National Park, Natural England, and local residents and landowners.

The Group has been in place for many years and meets regularly to discuss the working of the Forest and the recreational opportunities and impacts of visitors on the landscape, wildlife and local residents. The Group acts in an advisory capacity, and has no legal authority but aspires, through partnership working and understanding, to try to solve the delicate issues associated with a rural working environment, with the recreational pressures and impacts of visitors, to what is a relatively compact area of the Peak District.



The popularity of the Forest has continued to increase. The issue of inconsiderate, illegal and irresponsible parking on the narrow lanes leading to and from the Forest has over more recent years become of great concern to residents, visitors and to those who work in and around the Forest. On many days, particularly at weekends, bank holidays, during school holidays and on the run up to the Christmas period when the Forest is visited by Christmas tree purchasers, it was not uncommon for the local lanes to be completely blocked and inaccessible to vehicles.

Residents expressed a concern that the emergency services could not get to them if needed, and many local residents could not get to, or from their properties. Equally visitors were finding that there was no where to park when they arrived. The Working Group accept that the Forest is "at capacity" at busy times, which frequently resulted in parking issues and highway obstruction. The local authority and Police frequently received complaints from both visitors and residents about the highway parking situation, highway obstruction and altercations between residents and visitors.

A new Traffic Regulation Order (TRO) was introduced in the Forest area in December 2015 to address several road safety issues, particularly vehicles parked indiscriminately in unsuitable locations throughout the Forest area which restrict access for emergency vehicles and larger vehicles required to service the timber and water concerns.

Cheshire East Council was aware of the need to protect the aesthetics of the area and developed a scheme where the restrictions formed a parking zone with appropriate entry signs. This negated the need for yellow lines and the locations where parking did not obstruct the free movement of the aforementioned larger vehicles have been marked and signed as parking bays with no restriction on the length of time that a motorist can remain in those bays.

This was done in full consultation with and the support of Cheshire Police, the Cheshire East Council Ward Member, Sutton Parish Council, United Utilities, the Peak District National Park, and the Macclesfield Forest Working Group.

Working in partnership with the Countryside Rangers and United Utilities, our Parking Services Team have undertaken a very sensible enforcement approach of these new parking restrictions. Usually acting upon requests from Residents, the Police and the Rangers, one or two Civil Enforcement Officers will attend in more of an advisory/educational capacity - moving on drivers and directing them to where it was safer and legal to park, however officers do have a duty to enforce the parking regulations and will, where it is legal and appropriate to do so, issue Penalty Charge Notices to those vehicles who are clearly parking in contravention of the regulations.

The management and essential enforcement of the Order does rely on the partnership working relationships between members of the working group and the Parking Services Team which does enable a targeted use of CEO resources.

Feedback to date would suggest that the narrow lanes are not as obstructed as prior to the Order being implemented, and the residents are grateful to the action being taken so far. This is a long term commitment but there is an acceptance that influencing drivers to change their parking habits of some longevity, may take some time.



Parking Provision

MACCLESFIELD (Controlled hours 8am to 6pm unless stated otherwise)

| Car Park | No. Spaces | Disabled Spaces | Machine Number (M) | 0-1hr £ | 1-2 hrs £ | 2-3 hrs £ | 3-4 hrs £ | 4-6 hrs £ | Over 6 hrs £ | Permit Quarter £ | Permit Annual £ |
|------------------------------------|------------|-----------------|--------------------|---------------|-----------------|-----------------|-----------|-----------|--------------|-------------------------|--------------------------|
| Town Hall (1/2 Max) | 15 | 2 | 1 | 0.30 (1/2 hr) | | | | | | | |
| Town Hall (Sat/B.Hol) | 80 | 5 | 1 | 0.70 | 1.10 | 2.30 | 3.40 | 4.30 | 5.50 | | |
| Exchange Street | 130 | 11 | 4, 5 | 0.70 | 1.10 | 2.30 | 3.40 | 4.30 | 5.50 | | |
| Churchill Way | 276 | | 12, 13, 22, 25 | 0.70 | 1.10 | 2.30 | 3.40 | 4.30 | 5.50 | | RESIDENTS ONLY |
| *Grosvenor MSCP (8:30am to 6:00pm) | 310 | 20 | 42 - 48 | 0.70 | 1.10 | 2.30 | 3.40 | 4.30 | 5.50 | 300.00 Mrkt Trader Only | 1130.00 Mrkt Trader Only |
| Pickford Street | 110 | 5 | 18, 21 | 0.70 | 1.10 | 2.30 | 3.40 | 4.30 | 5.50 | | RESIDENTS ONLY |
| Waters Green | 42 | | 2 | 0.60 | 1.00 | 2.10 | 3.10 | 3.90 | 4.30 | 230.00 | 875.00 |
| Park Green | 23 | 1 | 6 | 0.60 | 1.00 | 2.10 | 3.10 | 3.90 | 4.30 | 230.00 | 875.00 |
| Old Library | 28 | 1 | 7 | 0.60 | 1.00 | 2.10 | 3.10 | 3.90 | 4.30 | 230.00 | 875.00 |
| Parsonage Street | 25 | | 23 | 0.60 | 1.00 | 2.10 | 3.10 | 3.90 | 4.30 | 230.00 | 875.00 |
| Station | 57 | 6 | 9 | 0.60 | 1.00 | 2.10 | 3.10 | 3.90 | 4.30 | | |
| Station 2 - 3 Days | | | | | 2 Days £ | 3 Days £ | | | | | |
| | | | | | 8.60 | 12.90 | | | | | |
| Sunderland Street | 40 | 2 | 27 | 0.60 | 1.00 | 2.10 | 3.10 | 3.90 | 4.30 | 230.00 | 875.00 |
| Duke Street | 300 | 5 | 14, 15, 16 | 0.60 | 1.00 | 2.10 | 3.10 | 3.90 | 4.30 | 230.00 | 875.00 |
| Duke Street (Coach) | | | | 5.00 | Up to 10 hours | | | | | | |
| Whalley Hayes | 258 | 3 | 19, 20 | 0.50 | 1.00 | 1.70 | 2.50 | 3.10 | 3.30 | 180.00 | 655.00 |

BUY 2 GET 2 FREE (Controlled hours 8am to 6pm unless stated otherwise*)

| Car Park | No. Spaces | Disabled Spaces | Machine Number (M) | 0-1hr £ | 1-4 hrs £ | | 4-6 hrs £ | Over 6 hrs £ | Permit Quarter £ | Permit Annual £ |
|------------------------------------|------------|-----------------|--------------------|---------|-----------------|-----------------|-----------------|-----------------|------------------|-----------------|
| Christ Church | 86 | 4 | 11, 17 | 0.60 | 1.00 | | 3.90 | 4.30 | 230.00 | 875.00 |
| Gas Road | 45 | | 10 | 0.50 | 1.00 | | 3.10 | 3.30 | 180.00 | 655.00 |
| Commercial Road | 64 | 2 | 24 | 0.50 | 1.00 | | 3.10 | 3.30 | 180.00 | 655.00 |
| Commercial Road (2-5 Days) | | | | | 2 Days £ | 3 Days £ | 4 Days £ | 5 Days £ | | |
| | | | | | 6.60 | 9.90 | 13.20 | 16.50 | | |
| *Jordangate MSCP (6:45am - 8:00pm) | 337 | 14 | 30 - 37 | 0.50 | 1.00 | | 3.10 | 3.30 | 180.00 | 655.00 |

KNUTSFORD (Controlled hours 8am to 6pm unless stated otherwise*)

| Car Park | No. Spaces | Disabled Spaces | Machine Number (K) | 0-1hr £ | 1-2 hrs £ | 2-3 hrs £ | 3-4 hrs £ | 4-6 hrs £ | Over 6 hrs £ | Permit Quarter £ | Permit Annual £ |
|---------------------|------------|-----------------|--------------------|---------|-----------|-----------|-----------|-----------|--------------|------------------|-----------------|
| King Street | 131 | 3 | 1, 2 | 0.60 | 1.00 | 2.10 | 3.10 | | | 300.00 | 1130.00 |
| Old Market Street | 12 | | 3 | 0.60 | 1.00 | 2.10 | 3.10 | 3.90 | 4.30 | | |
| Tatton Street | 144 | | 4, 8 | 0.50 | 1.00 | 1.70 | 2.50 | 3.10 | 3.30 | 180.00 | 655.00 |
| Silk Mill Street | 30 | | 5 | 0.60 | 1.00 | 2.10 | 3.10 | | | 300.00 | 1130.00 |
| Princess Street | 54 | 1 | 7 | 0.60 | 1.00 | 2.10 | 3.10 | 3.90 | 4.30 | 230.00 | 875.00 |
| | No. Spaces | Disabled Spaces | Machine Number (B) | 0-1hr £ | 1-2 hrs £ | | | | | Permit Quarter £ | Permit Annual £ |
| Booths (Short Stay) | 264 | 6 | 1, 2, 3, 4 | 0.40 | 0.80 | | | | | | |

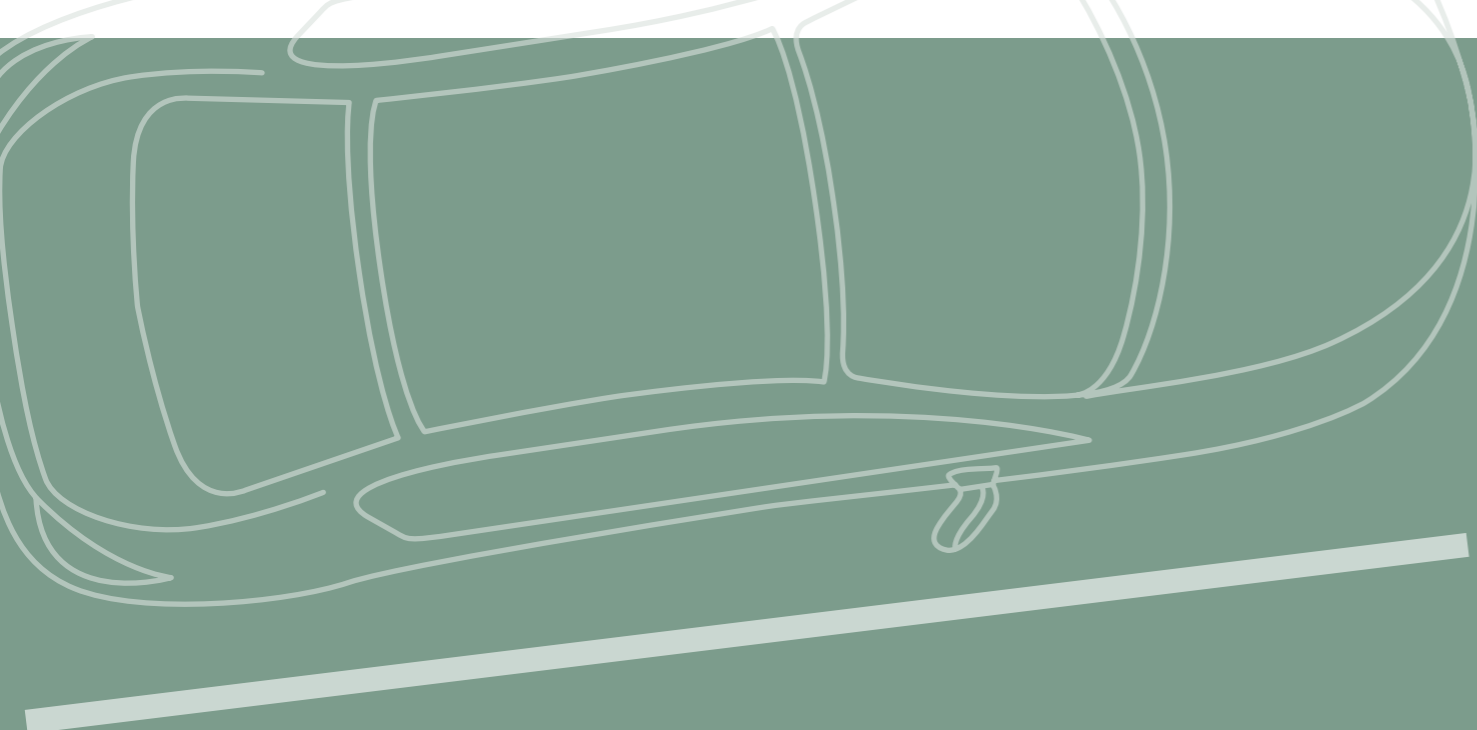
WILMSLOW (Controlled hours 8am to 6pm unless stated otherwise*)

| Car Park | No. Spaces | Disabled Spaces | Machine Number (W) | 0-1hr £ | 1-2 hrs £ | 2-3 hrs £ | 3-4 hrs £ | 4-6 hrs £ | Over 6 hrs £ | Permit Quarter £ | Permit Annual £ |
|-------------------------------|------------|-----------------|--------------------|---------|-----------------|-----------------|-----------------|-----------------|--------------|------------------|-----------------|
| South Drive (Short Stay Area) | 330 | 10 | 1, 2, 3, 4 | 0.60 | 1.00 | 2.10 | 3.10 | | | | |
| South Drive (Long Stay Area) | 45 | 0 | SW only | 0.60 | 1.00 | 2.10 | 3.10 | 3.90 | 4.30 | 230.00 | 875.00 |
| Hoopers | 40 | 1 | 6 | 0.60 | 1.00 | 2.10 | 3.10 | | | 300.00 | 1130.00 |
| Rex | 92 | 0 | 11 | 0.60 | 1.00 | 2.10 | 3.10 | | | 300.00 | 1130.00 |
| Broadway Meadow | 272 | 10 | 12, 14 | 0.50 | 1.00 | 1.70 | 2.50 | 3.10 | 3.30 | 180.00 | 655.00 |
| Broadway Meadow (2 - 5 Days) | | | | | 2 Days £ | 3 Days £ | 4 Days £ | 5 Days £ | | | |
| | | | | | 6.60 | 9.90 | 13.20 | 16.50 | | | |

| | No. Spaces | Disabled Spaces | Machine Number (W) | 0-1hr £ | 1-2 hrs £ | 2-3 hrs £ | 3-4 hrs £ | 4-15 hrs £ | Permit Quarter £ | Permit Annual £ |
|-----------------------------------|------------|-----------------|--------------------|---------|-----------|-----------|-----------|------------|------------------|-----------------|
| *Spring Street (7:00am - 10:00pm) | 308 | 22 | 16 - 24 | 0.70 | 1.10 | 2.30 | 3.40 | 4.30 | 230.00 | 875.00 |

| | No. Spaces | Disabled Spaces | Machine Number (L) | 0-3hr £ | | Permit Quarter £ | Permit Annual £ |
|----------------|------------|-----------------|--------------------|---------|--|------------------|-----------------|
| Leisure Centre | 100 | | 1, 2 | 1.00 | | | |

| | No. Spaces | Disabled Spaces | Machine Number (W) | 0-2hr £ | 2-3 hrs £ | 3-5 hrs (Sat/B.Hol) £ | Over 5 hrs (Sat/B.Hol) £ | Permit Quarter £ | Permit Annual £ |
|-----------|------------|-----------------|--------------------|---------|-----------|-----------------------|--------------------------|------------------|-----------------|
| The Carrs | 60 | 0 | 8 | 0.20 | 0.50 | 0.80 | 1.00 | | |



ALDERLEY EDGE (Controlled hours 8am to 6pm unless stated otherwise*)

| Car Park | No. Spaces | Disabled Spaces | Machine Number (A) | 0-1 hr £ | 1-2 hrs £ | 2-3 hrs £ | 3-4 hrs £ | 4-6 hrs £ | Over 6 hrs £ | Permit Quarter £ | Permit Annual £ |
|--------------|------------|-----------------|--------------------|----------|-----------|-----------|-----------|-----------|--------------|------------------|-----------------|
| South Street | 62 | 2 | 1 | 0.40 | 0.80 | | | | | | |

CONGLETON (Controlled hours 9am to 5pm unless stated otherwise*)

| Car Park | No. Spaces | Disabled Spaces | Machine Number (C) | 0-1 hr £ | 1-2 hrs £ | 2-3 hrs £ | 3-4 hrs £ | 4-6 hrs £ | Over 6 hrs £ | Permit Quarter £ | Permit Annual £ |
|-----------------|------------|-----------------|--------------------|----------|-----------|-----------|-----------|-----------|--------------|------------------|-----------------|
| Antrobus Street | 84 | 2 | 1 | 0.30 | 0.50 | 1.00 | | | | | |
| Fairground | 97 | 6 | 4, 5 | 0.30 | 0.50 | 1.00 | | | | | |

| | No. Spaces | Disabled Spaces | Machine Number (C) | 0-2 hr £ | 2-4 hrs £ | 4-10 hrs £ | Permit Quarter £ | Permit Annual £ |
|------------------|------------|-----------------|--------------------|----------|-----------|------------|------------------|-----------------|
| Back Park Street | 98 | 3 | 6, 7 | 0.50 | 1.00 | 1.50 | 80.00 | 300.00 |
| Chapel Street | 52 | | 8 | 0.50 | 1.00 | 1.50 | 80.00 | 300.00 |
| West Street | 216 | 4 | 9, 10, 11 | 0.50 | 1.00 | 1.50 | 80.00 | 300.00 |

| | No. Spaces | Disabled Spaces | Machine Number | 0-1 hr £ | 1-2 hrs £ | 2-4 hrs £ | 4-10 hrs £ | Permit Quarter £ | Permit Annual £ |
|-----------------|------------|-----------------|----------------|----------|-----------|-----------|------------|------------------|-----------------|
| Princess Street | 90 | 2 | 2, 3 | 0.30 | 0.50 | 1.00 | 1.50 | | |

| | No. Spaces | Disabled Spaces | Machine Number | 0-1 hr £ | 1-3 hrs £ | 3-10 hrs £ | PERMITS | | | | |
|----------------------------|------------|-----------------|----------------|-------------------|-----------|------------|---|--|--|--|--|
| Brereton Heath (Mon - Sun) | | | 3L | 0.60 | 1.70 | 2.60 | Season Ticket £38.00 Season ticket for approved clubs £20.00 - Rangers | | | | |
| Teggs Nose | | | 4L | 0.60 (1/2 - 1 hr) | 1.70 | 2.00 | £25.00 - Rangers | | | | |

NANTWICH (Controlled Hours 8am to 6pm unless stated otherwise*)

| Car Park | No. Spaces | Disabled Spaces | Machine Number | 0-1hr £ | 1-2 hrs £ | 2-4 hrs £ | 4-5 hrs £ | Up to 10 hrs £ | Permit Quarter £ | Permit Annual £ |
|----------------------------------|------------|-----------------|--------------------|---------|-----------|-----------|-----------|----------------|------------------|-----------------|
| Bowers Row | 32 | 2 | 2066 | 0.70 | 1.10 | | | | | |
| Bowling Green | 53 | 1 | 2051 | 0.60 | 1.00 | 2.10 | 2.60 | | | |
| Church Lane | 33 | | 2050 | 0.60 | 1.00 | | | | | |
| Civic Hall | 151 | 12 | 2061, 2062 | 0.60 | 1.00 | 2.10 | 2.60 | | | |
| Dysart Buildings | 25 | 2 | 2065 | 0.60 | 1.00 | 2.10 | 2.60 | | | |
| First Wood Street | 50 | 3 | 2068 | 0.60 | 1.00 | 2.10 | | 2.90 | 150.00 | 555.00 |
| Love Lane | 124 | 4 | 2053 - 2055 | 0.60 | 1.00 | 2.10 | | 2.90 | 150.00 | 555.00 |
| Market Area Closed Tue/Thurs/Sat | 16 | 1 | 2052 | 0.60 | 1.00 | | | | | |
| Snow Hill | 247 | 8 | 2056 - 2058 & 2060 | 0.60 | 1.00 | | 2.90 | | 150.00 | 555.00 |

CREWE (Controlled hours 8am to 6pm unless stated otherwise*)

| | No. Spaces | Disabled Spaces | Machine Number | 0-1hr £ | 1-2 hrs £ | 2-4 hrs £ | 4-5 hrs £ | | Permit Quarter £ | Permit Annual £ |
|-----------------|------------|-----------------|--|---------|-----------|-----------|-----------|--|------------------|-----------------|
| Victoria Centre | 482 | 23 | 1011, 1012, 1013, 1015, 1016, 1017, 1018 | 0.70 | 1.10 | 2.10 | 2.60 | | | |

| | No. Spaces | Disabled Spaces | Machine Number | 0-1hr £ | 1-2 hrs £ | 2-4 hrs £ | 4-10 hrs £ | | Permit Quarter £ | Permit Annual £ |
|------------------|------------|-----------------|----------------|------------|---------------|-----------|------------|--|------------------|-----------------|
| Chester Street | 118 | 9 | 1008, 1009 | 0.70 | 1.10 | 2.10 | 2.90 | | | |
| Civic Centre | 89 | 1 | 1004, 1024 | 0.70 | 1.10 | 2.10 | | | | |
| Delamere Street | 99 | 13 | 1001, 1002 | 0.70 | 1.10 | | | | | |
| Edleston Road | 36 | | 1042 | 0.70 | 1.10 | 2.10 | 2.90 | | | |
| Gatefield Street | 63 | 1 | 1003 | 0.70 | 1.10 | 2.10 | 2.90 | | 175.00 | 460.00 |
| Wrexham Terrace | 102 | | 1040, 1041 | 0.70 | 1.10 | 2.10 | 2.90 | | 175.00 | 460.00 |
| Holly Bank | 45 | 2 | 1030 | 0.70 | 1.10 | | | | | |
| Hope Street | 30 | 5 | 1019 | 0.70 | 1.10 | 2.10 | 2.90 | | | |
| Oak Street | 127 | 2 | 1037 - 1038 | 0.70 | 1.10 | 2.10 | 2.90 | | 175.00 | 460.00 |
| Wood Street East | 45 | | 1036 | 0.70 | 1.10 | 2.10 | 2.90 | | 175.00 | 460.00 |
| Windycote | 97 | 2 | No m/c | Fob Access | CE Staff Only | | | | | |

| | No. Spaces | Disabled Spaces | Machine Number | 0-1hr £ | 1-2 hrs £ | 2-10 hrs £ | Permit Quarter £ | Permit Annual £ |
|-----------------------|------------|-----------------|----------------|-----------------------|-----------|------------|------------------|-----------------|
| Pedley Street | 81 | 3 | 1005, 1006 | 0.70 | 1.10 | 4.50 | | |
| Cotterill Street East | 22 | | 1020 | 0.70 | 1.10 | | | |
| Railway Street | 64 | | 1007 | 4.50 All Day | | | | |
| Prince Albert Street | 9 | 9 | | Disabled Parking Only | | | | |
| Market Square | 6 | 6 | | Disabled Parking Only | | | | |
| Victoria Square | 5 | 5 | | Disabled Parking Only | | | | |

| | No. Spaces | Disabled Spaces | Machine Number | 0-1hr £ | 1-2 hrs £ | 2-3 hrs £ | Permit Quarter £ | Permit Annual £ |
|----------------|------------|-----------------|----------------|---------|-----------|-----------|---|-----------------|
| *Lyceum Square | 60 | | 1023 | 0.70 | 1.10 | 2.10 | *Charges apply Monday to Friday 8am - 6pm | |

Free Car Parks

MACCLESFIELD (All days and all hours)

| | |
|----------------|-------------------------|
| Kennedy Avenue | 28 Spaces |
| Princes Way | 12 Spaces |
| Broken Cross | 10 Spaces |
| Hibel Road | 20 Spaces 1 Disabled |

BOLLINGTON (All days and all hours)

| | |
|-----------|-------------------------|
| Pool Bank | 71 Spaces 3 Disabled |
|-----------|-------------------------|

POYNTON (All days and all hours)

| | |
|------------|------------|
| Civic Hall | 204 Spaces |
|------------|------------|

PRESTBURY (All days and all hours)

| | |
|--------------|-----------|
| Shirleys | 61 Spaces |
| Springfields | 61 Spaces |

ALDERLEY EDGE (All days and all hours)

| | |
|-------------|-----------|
| Ryleys Lane | 34 Spaces |
|-------------|-----------|

CONGLETON (All days and all hours)

| | |
|-----------------------------|-----------|
| Blake Street/Egerton Street | 35 Spaces |
| Park Street | 37 Spaces |
| Rope Walk | 29 Spaces |
| Roe Street | 24 Spaces |
| Rood Hill | 8 Spaces |
| Royle Street | 28 Spaces |
| Thomas Street | 46 Spaces |
| Leisure Centre | 82 Spaces |

CREWE (All days and all hours)

| | |
|-----------------------|------------------------------------|
| Cotterill Street West | 10 Spaces (20 mins Max Stay) |
| Browning Street | 77 Spaces 2 Disabled |
| Edward Street | 9 Spaces |
| South Street | 25 Spaces |
| Lord Street | 17 Spaces |
| Thomas Street | 131 Spaces |
| Union Street | 15 Spaces |
| West Street | 15 Spaces |
| Wood Street West | 10 Spaces |
| Wellington Street | 15 Spaces |

HANDFORTH (All days and all hours)

| | |
|---------------|-----------|
| School Road | 48 Spaces |
| Wilmslow Road | 60 Spaces |

ALSAGER (All days and all hours)

| | |
|---------------|------------|
| Fanny's Croft | 37 Spaces |
| Fairview | 288 Spaces |
| Station Road | 60 Spaces |
| Well Lane | 18 Spaces |

DISLEY (All days and all hours)

| | |
|------------------|-----------|
| Station Approach | 20 Spaces |
|------------------|-----------|

HOLMES CHAPEL (All days and all hours)

| | |
|-------------|-----------|
| London Road | 32 Spaces |
| Parkway | 15 Spaces |

MIDDLEWICH (All days and all hours)

| | |
|-----------|-----------|
| Civic Way | 84 Spaces |
| Seabank | 23 Spaces |
| Southway | 26 Spaces |

SANDBACH (All days and all hours)

| | |
|------------------|--------------------------|
| Brookehouse Road | 147 Spaces |
| Chapel Street | 100 Spaces |
| Crown Bank | 11 Spaces |
| Hawk Street | 11 Spaces |
| Little Common | 28 Spaces |
| Scotch Common | 140 Spaces (2hrs Max) |
| Well Bank | 14 Spaces |
| Westfields | 95 Spaces |

FREE RURAL CAR PARKS (All days and all hours)

| | |
|---------------------------|--------------------------|
| Chester Road, Acton | 10 Spaces |
| Cheshire Street, Audlem | 59 Spaces 11 Disabled |
| Waterloo Road, Haslington | 15 Spaces |
| Queen Street, Shavington | 10 Spaces |

FREE AFTER 3

| |
|-----------------------------|
| Whalley Hayes, Macclesfield |
| Oak Street, Crewe |
| Snow Hill, Nantwich |
| South Street, Alderley |
| Back Park Street, Congleton |
| Spring Street, Wilmslow |
| Princess Street, Knutsford |

CAR PARKS WITH HEIGHT RESTRICTIONS

| | |
|---|-----------------------|
| Chester Road, Acton | 2.0 metres |
| South Street, Crewe | 2.0 metres |
| Civic Centre (Library), Crewe | 1.98 metres |
| Bowers Row, Nantwich | 2 metres |
| Church Lane, Nantwich | 2 metres |
| Spring Street, Wilmslow | 2.10 metres |
| Tatton Street, Knutsford | 2.10 metres |
| Broadway Meadow | Barrier after 10pm |
| Jordangate MSCP | 1.80 metres (6ft) |
| Grosvenor MSCP | 1.80 metres (6ft) |
| Whalley Hayes, Macclesfield Westminster entrance | 2.10 metres |
| Grosvenor Street entrance | 2.0 metres |

CAR PARKS WITH MOTORCYCLE BAY

| | |
|---------------------|----------|
| Crewe | |
| Delamere Street | 2 Spaces |
| Pedley Street | 3 Spaces |
| Victoria Centre | 2 Spaces |
| Hope Street | 1 Space |
| Holly Bank | 2 Spaces |
| Oak Street | 4 Spaces |
| Edleston Road | 1 Space |
| Macclesfield | |
| Exchange Street | 2 Spaces |
| Churchill Way | 8 Spaces |
| Nantwich | |
| Bowling Green | 2 Spaces |
| Snow Hill | 1 Space |
| Civic Hall | 2 Spaces |
| Bowers Row | 1 Space |

| RINGGO CAR PARKS & CODES | | | |
|------------------------------|-------------|---|-------------|
| Knutsford | Code | Crewe | Code |
| King Street | 5730 | Pedley Street/Arthur Street | 5747 |
| Old Market Place | 5731 | Railway Street | 5748 |
| Princess Street | 5744 | Delamere Street | 5758 |
| Silk Mill Street | 5733 | Edleston Road | 5759 |
| Tatton Street | 5734 | Gatefield Street | 5760 |
| Booths | 5771 | Holly Bank | 5761 |
| | | Hope Street | 5762 |
| Macclesfield | Code | Cotterill Street East | 5763 |
| Exchange Street | 5735 | Civic Centre/Library | 5764 |
| Gas Road | 5736 | Chester Street | 5765 |
| Macclesfield Railway Station | 5737 | Lyceum Square | 5766 |
| Waters Green | 5738 | Oak Street | 5767 |
| Jordangate MSCP | 5739 | Victoria Centre | 5768 |
| Commercial Road | 5740 | Wood End Street | 5769 |
| Teggs Nose Country Park | 5741 | Wrexham Terrace | 5770 |
| Town Hall (short stay) | 5772 | | |
| Town Hall (long stay) | 5773 | Congleton | Code |
| Pickford Street | 5774 | Brereton Heath Local Nature Reserve | 5750 |
| Grosvenor MSCP | 5775 | Antrobus Street | 5752 |
| Christchurch | 5776 | Princess Street | 5753 |
| Old library | 5777 | Fairground | 5754 |
| Parsonage Street | 5778 | Back Park Street | 5755 |
| Park Green | 5779 | Chapel Street | 5756 |
| Sunderland Street | 5780 | West Street | 5757 |
| Whalley Hayes | 5781 | | |
| Duke Street | 5795 | Nantwich | Code |
| Churchill Way | 5796 | Bowers Row | 5782 |
| | | Church Lane | 5783 |
| Alderley Edge | Code | Manor Road | 5784 |
| South Street | 5751 | Bowling Green | 5785 |
| | | Civic Hall | 5786 |
| Wilmslow | Code | Dysart Buildings | 5787 |
| Broadway Meadow | 5742 | Snow Hill | 5788 |
| South Drive (long stay) | 5732 | Market Area | 5789 |
| South Drive (short Stay) | 5743 | Love Lane | 5790 |
| Spring Street MSCP | 5745 | First Wood Street | 5791 |
| Rex | 5792 | | |
| Hoopers | 5793 | The national RingGo number, which will | |
| The Carrs | 5794 | work at any RingGo site, is 020 3046 0010 | |

Free after 3:00pm

A current initiative Cheshire East Council is operating is making the following car parks free after 3pm to encourage residents to support their local centre, and where there is spare capacity.

- Whalley Hayes, Macclesfield
- Oak Street, Crewe
- Snow Hill, Nantwich
- South Street, Alderley Edge
- Back Park Street, Congleton
- Spring Street, Wilmslow
- Princess Street, Knutsford



Since April 2015, the cashless parking solution RingGo has been in place on all the Council's car parks.

RingGo is a quick, easy to use mobile phone service, which lets you pay for your parking with a credit or debit card, rather than using cash at a machine. When you park your car in an area featuring the RingGo service, you simply contact RingGo by smartphone app, calling, SMS or on-line, and pay for your parking by phone.

With RingGo

- you no longer need to carry change
- you don't have to visit a parking machine
- you don't need to walk back with a parking ticket – Civil Enforcement Officers check which vehicles are parked with RingGo via their handheld units

The RingGo scheme has recently been extended to incorporate the majority of our pay and display car parks. If your phone is not set to receive automatic updates then you must do a location update on the RingGo App, this will update you to the current version which details all the new locations.

If you pay twice in error, please contact Cheshire East and we will arrange a refund if applicable.

- phone **0300 123 5020**
- email **carparks@cheshireeast.gov.uk**

| Date | Quantity | Parking Fee | Average Transaction |
|----------------|----------|-------------|---------------------|
| April 2015 | 10,464 | £34,546.90 | £3.30 |
| May 2015 | 10,884 | £34,923.60 | £3.21 |
| June 2015 | 12,609 | £40,800.90 | £3.24 |
| July 2015 | 13,604 | £41,614.10 | £3.06 |
| August 2015 | 11,993 | £36,578.50 | £3.05 |
| September 2015 | 14,742 | £45,076.30 | £3.06 |
| October 2015 | 15,757 | £46,611.10 | £2.96 |
| November 2015 | 17,015 | £51,662.20 | £3.04 |
| December 2015 | 16,508 | £45,680.10 | £2.77 |
| January 2016 | 17,760 | £51,282.40 | £2.89 |
| February 2016 | 18,659 | £52,726.30 | £2.83 |
| March 2016 | 20,203 | £56,031.80 | £2.77 |
| | 180,198 | £537,534.20 | £3.01 |

How does RingGo work?

No ticket is needed; simply register with RingGo and you can pay and top up your parking on the move. Civil Enforcement Officers will look up your number plate on their handheld computer to see if you have made a payment to RingGo.

Registering with RingGo

You can pre-register with RingGo online or by using the RingGo apps for iPhone and Android handsets (downloadable either through your handset or from the Apple store or Android marketplace).

If you pre-register for the service you will be asked to provide

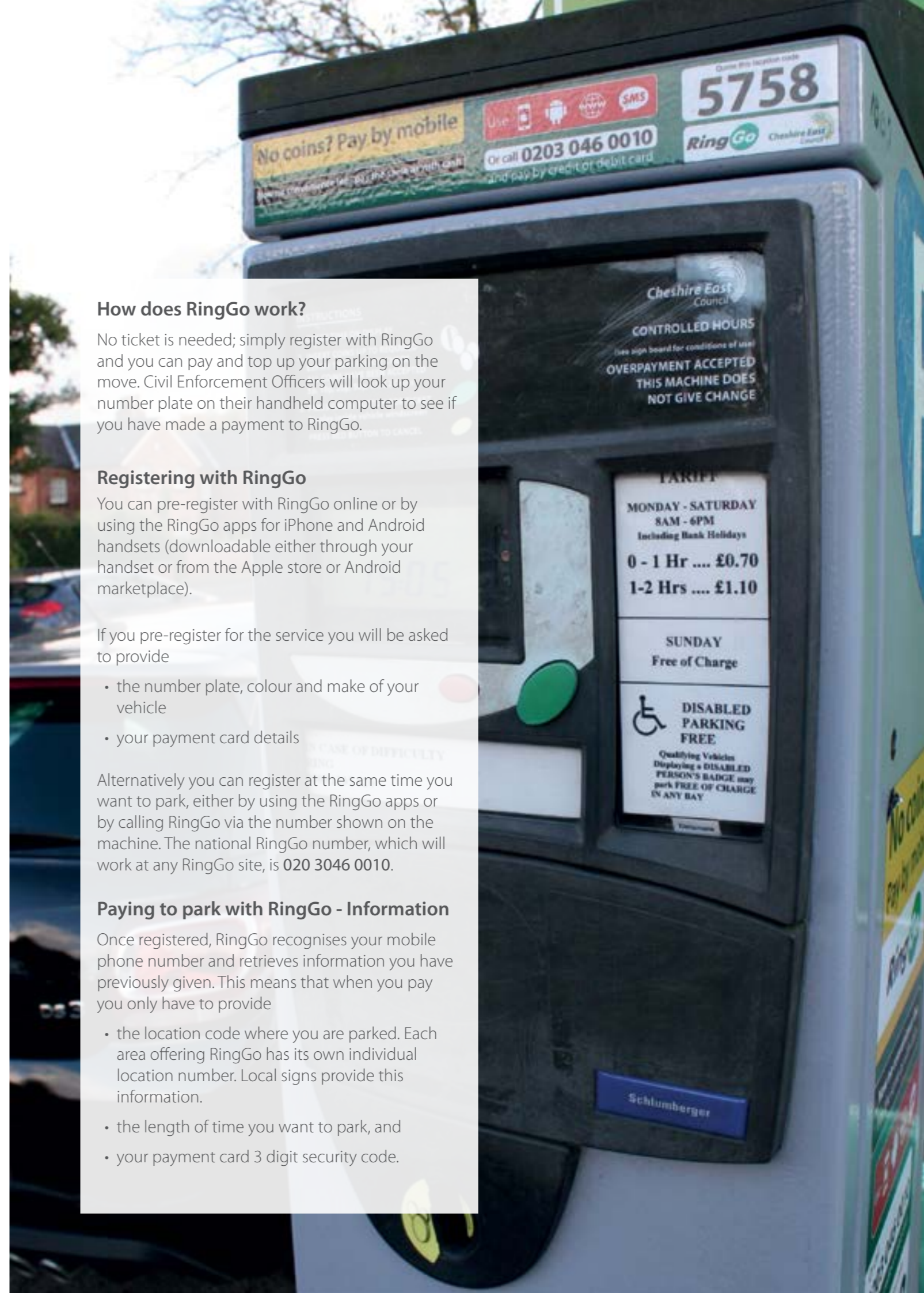
- the number plate, colour and make of your vehicle
- your payment card details

Alternatively you can register at the same time you want to park, either by using the RingGo apps or by calling RingGo via the number shown on the machine. The national RingGo number, which will work at any RingGo site, is **020 3046 0010**.

Paying to park with RingGo - Information

Once registered, RingGo recognises your mobile phone number and retrieves information you have previously given. This means that when you pay you only have to provide

- the location code where you are parked. Each area offering RingGo has its own individual location number. Local signs provide this information.
- the length of time you want to park, and
- your payment card 3 digit security code.





Parking with RingGo – Ways to pay

There are several ways to pay to park with RingGo

- by iPhone or Android app
- by calling the phone service
- by text message
- through the internet (either via a mobile or pc, details on each are provided below)



iphone

iPhone users can download a RingGo iPhone application (free of charge), through their handset, by scanning the QR code below, or from the Apple iTunes store.

The app allows you to register for the service, locates your nearest RingGo zone, lets you manage your account and allows you to pay to park directly through the app.



Android

RingGo offers a similar application for Android users, with all the same functionality as the iPhone app (register, locate zone, manage account, pay for and extend parking).

Download this for free at the Android market (search for RingGo).

Automated Phone Service

To use the automated phone service, you simply call the telephone number on the signs when you want to park. RingGo will remember you (by recognising your mobile phone number) and ask you to:

- confirm the vehicle you want to park
- confirm the location where you want to park
- say how long you want to stay, and
- provide the security code from your credit card

Text to park

You can also use the quick and easy RingGo “text to park” option instead.

For details on how to set up the service for your particular location please see the myRingGo text to park information.

Internet options

If you have a phone with mobile internet access, you can use the myRingGo site to pay for your parking. Simply log into the RingGo Website and complete the details. Alternatively you can use the same link from a standard pc or other internet connected device.

For more information on all of these options, please see the RingGo Website.

How much does RingGo cost?

There is no charge for registering with RingGo and no charge for the PIN confirmation text when you set up your account.

The RingGo iPhone and Android applications are free to download and use. You just pay the parking fee plus any browsing time.

If you call RingGo, the number used is a geographic one, so you are charged the standard rate agreed with your mobile phone operator. However, such calls are often included free within mobile phone packages, so if you receive a free “bundle of minutes”, your call is likely to be included free within this.

If you use the RingGo “text to park” option, you will pay for the text message at your agreed operator rate. You will also pay a 10p charge for the summary text message (which you automatically receive), providing confirmation of your parking session details.

Parking session confirmation messages and reminder texts (alerting you when your session is about to run out), cost 10p per message.

Benefits of RingGo - extending your parking session

Unlike normal parking sessions, you can remotely top up your parking fee when you use RingGo. If you want to extend your stay, simply contact RingGo again and the service will ask you

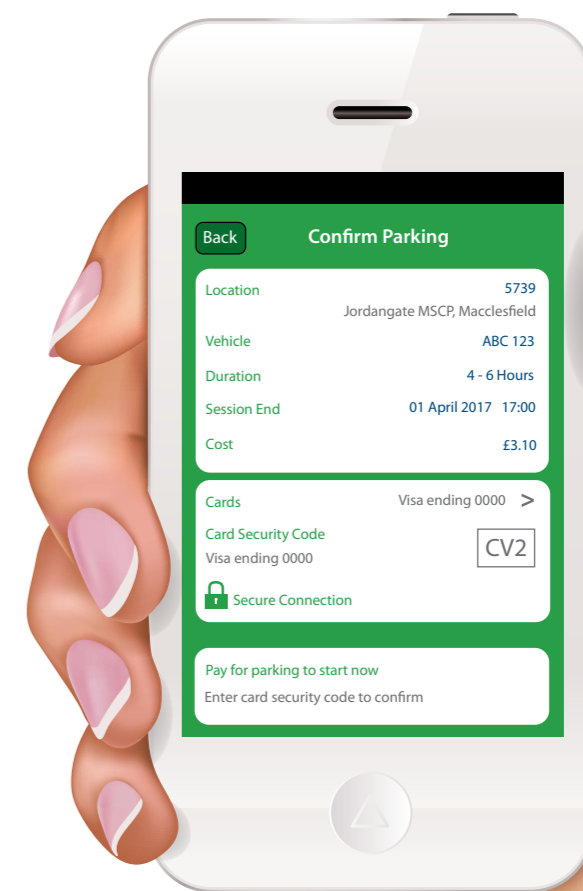
- how long you want to extend
- for your card security code

The RingGo system automatically recognises that you have a parking session currently operating.

Can I get a VAT receipt?

If you need a VAT receipt for your RingGo parking session, you can view and print it online by logging in at www.myringgo.co.uk.

If you provide us with your e-mail address, you can opt to receive a receipt automatically every time you park. Just login and add your email address into the Settings menu.



On Street Contraventions & the levels of Penalty attributed



| CONTRAVENTION CODE | DESCRIPTION | OBSERVATIONS | TIME | PENALTY |
|--------------------|--|---|---|---------|
| 01 | Parked in a restricted street during prescribed hours. | Check for loading or unloading activity except when vehicle parked within a pedestrian zone | 5 mins except when vehicle is parked within a pedestrian zone | £70 |
| 02 | Parked or loading/unloading in a restricted street where waiting and loading/unloading restrictions are in force | None required | Instant ticket | £70 |
| 16 | Parked in a permit space without displaying a valid permit | Check for loading or unloading activity | 5 mins | £70 |
| 18 | Using a vehicle in a parking place in connection with the sale or offering or exposing for sale of goods when prohibited | To confirm commercial activity | 5 mins | £70 |
| 20 | Parked in a loading gap marked by a yellow line | Check for loading or unloading activity | 5 mins | £70 |
| 21 | Parked in a suspended bay / space / part of bay / space | None required | Instant ticket | £70 |
| 22 | Re-parked in same parking place within one hour of leaving | Check for loading or unloading activity | 5 mins | £70 |
| 23 | Parked in a parking place or area not designated for that class of vehicle | Check for loading or unloading activity | Instant ticket | £70 |
| 24 | Not parked correctly within the markings of a bay or space | None required. At least one wheel should be outside bay or space | Instant ticket | £50 |
| 25 | Parked in a loading place during restricted hours without loading | Check for loading or unloading activity | 5 mins | £70 |
| 26 | Vehicle parked more than 50 centimetres from the edge of the carriageway and not within a designated space | None required | Instant ticket | £70 |

| | | | | |
|----|---|---|--|-----|
| 27 | Parked adjacent to a dropped footway (non-residential) | None required | Instant ticket | £70 |
| 30 | Parked for longer than permitted | Check for loading or unloading activity | 10 mins | £50 |
| 40 | Parked in a designated disabled person's parking place without clearly displaying a valid disabled person's badge | Blue badge must be visible and correctly displayed | Instant ticket | £70 |
| 42 | Parked in a parking place designated for police vehicles | Check vehicle to see if police vehicle | Instant ticket | £70 |
| 45 | Parked on a taxi rank | Check for Hackney carriage plate and presence of driver | Instant ticket | £70 |
| 46 | Stopped where prohibited (on a red route or clearway) | None required | Instant ticket | £70 |
| 47 | Parked on a restricted bus stop or stand | None required | Instant ticket | £70 |
| 48 | Stopped in a restricted area outside a school | None required | Instant ticket | £70 |
| 49 | Parked wholly or partly on a cycle track | None required | Instant ticket | £70 |
| 61 | A heavy commercial vehicle wholly or partly parked on a footway, verge or land between two carriageways | Evidence of vehicle weight (unladen weight over 7.5 tonnes) | 5 mins to check for loading/unloading if no alternative is available, otherwise instant ticket | £70 |
| 99 | Stopped on a pedestrian crossing and/or crossing area marked by zig-zags | None required | Instant ticket | £70 |

Off Street Contraventions & the levels of Penalty attributed

| CONTRAVENTION CODE | DESCRIPTION | OBSERVATIONS | TIME | PENALTY |
|--------------------|--|---|--------------------------|---------|
| 70 | Parked in a loading area during restricted hours without reasonable excuse | Check for loading or unloading activity | 5 mins | £70 |
| 74 | Using a vehicle in a parking place in connection with the sale or offering or exposing for sale of goods when prohibited | To confirm commercial activity | 5 mins | £70 |
| 80 | Parked for longer than the maximum period permitted | Parked for longer than the maximum period permitted | 10 mins grace | £50 |
| 81 | Parked in a restricted area of a car park | None required | Instant ticket | £70 |
| 82 | Parked after the expiry of time | Check time on ticket | 10 mins grace | £50 |
| 83 | Parked in a car park without clearly displaying a valid pay and display ticket or voucher or parking clock | 5 mins grace to purchase ticket. Note - no allowance for going for change | 5 mins grace to purchase | £50 |
| 84 | Parked with additional payment made to extend the stay beyond initial time | Details of both tickets | Instant ticket | £50 |
| 85 | Parked in a permit bay without clearly displaying a valid permit | Check for permit | Instant ticket | £70 |
| 86 | Not parked correctly within the markings of a bay or space | None required. At least one wheel should be outside bay or space | Instant ticket | £50 |
| 87 | Parked in a designated disabled person's parking place without displaying a valid disabled person's badge in the prescribed manner | Valid Blue badge must be visible and correctly displayed | Instant ticket | £70 |
| 89 | Vehicle parked exceeds maximum weight or height or length permitted in the area | Check for weight and height | Instant ticket | £70 |
| 90 | Re-parked in the same car park within one hour after leaving | Details of both tickets | Instant ticket | £50 |
| 91 | Parked in an car park or area not designated for that class of vehicle | None required | Instant ticket | £70 |
| 92 | Parked causing an obstruction | None required | Instant ticket | £70 |
| 93 | Parked in a car park when closed | None required | Instant ticket | £70 |

Useful definitions

Contravention Code and Description

The contravention code and description is the National standard form to be adopted by all Local Authorities assuming Civil Enforcement powers under TMA 2004.

Observations and Time

Periods of observations to be undertaken and time allowed by the Civil Enforcement Officer before a Penalty Charge may be issued.

Penalty

The level of initial penalty charge for each contravention.



Penalty Charge Notices

It is important for Cheshire East that the Enforcement Officers focus on issuing “Quality” penalty charge notices, to reduce the number of tickets which are challenged.

Enforcement needs to focus on gaining compliance with parking regulations. Department for Transport’s Penalty Charge Notice Data shows that, in 2009/10 Cheshire East had a 42% challenge rate against PCNs issued which has fallen to 24% in 2015/16, leading to lower costs. Enforcement is targeted to address problem areas and to cover new enforceable areas and hotspots in town and areas where parking restrictions are in place.

| SUMMARY OF PENALTY CHARGE NOTICES ISSUED 2015/16 | | | | | |
|--|-------------------------------|------------------------------|------------------------------|-----------------------------|--------|
| NOTICE TYPE | OFF STREET HIGHER LEVEL (£70) | OFF STREET LOWER LEVEL (£50) | ON STREET HIGHER LEVEL (£70) | ON STREET LOWER LEVEL (£50) | TOTAL |
| PCN's Issued | 458 | 5936 | 8338 | 2085 | 16,817 |
| % | 3% | 35% | 50% | 12% | |

| OFF STREET HIGHER LEVEL PENALTY CHARGE NOTICES ISSUED 2015/16 | | | | |
|---|-----------------------|--------------------|------------------|-----------------------------|
| OFFENCE | NO/INVALID BLUE BADGE | EXCEEDS MAX WEIGHT | PROHIBITED CLASS | PARKING CAUSING OBSTRUCTION |
| PCN's Issued | 449 | 2 | 4 | 3 |
| % | 98% | <1% | 1% | 1% |

| OFF STREET LOWER LEVEL PENALTY CHARGE NOTICES ISSUED 2015/16 | | | | | |
|--|-------------------|----------------|---------------------|---------------|-------------------|
| OFFENCE | EXCEEDED MAX STAY | TICKET EXPIRED | NO VALID P&D TICKET | METER FEEDING | OUT OF MARKED BAY |
| PCN's Issued | 77 | 1129 | 3542 | 0 | 1188 |
| % | 1% | 19% | 60% | 0% | 20% |

| ON STREET HIGHER LEVEL PENALTY CHARGE NOTICES ISSUED 2015/16 | | |
|--|--------------|-----|
| OFFENCE | PCN's ISSUED | % |
| Waiting Prohibited | 5846 | 70% |
| Loading Restricted | 37 | <1% |
| No Permit | 1155 | 14% |
| Suspended Bay | 2 | <1% |
| Loading Area | 27 | <1% |
| Double Parked | 8 | <1% |
| Dropped Footway | 397 | 5% |
| No/Invalid Blue Badge | 475 | 6% |
| Police | 3 | <1% |
| Taxi Rank | 298 | 4% |
| Bus Stop Clearway | 39 | <1% |
| Outside School | 17 | <1% |
| HGV on Footway | 1 | <1% |
| Pedestrian Crossing | 33 | <1% |

| ON STREET LOWER LEVEL PENALTY CHARGE NOTICES ISSUED 2015/16 | | | | |
|---|-----------|-------------------|----------|----------|
| OFFENCE | NO RETURN | OUT OF MARKED BAY | OVERSTAY | BUS LANE |
| PCN's Issued | 13 | 22 | 2047 | 3 |
| % | 1% | 1% | 98% | <1% |



Notice Issued by Contravention Code

The report below identifies the number of PCN's issued by which contravention code and the description attributed to that code. This is for on-street parking contraventions.

| CODE | DESCRIPTION | PCN's | % ISSUED ON STREET | % ISSUED ALL PCN's | CHARGE LEVEL |
|--------------|--------------------------|---------------|--------------------|--------------------|--------------|
| 1 | Waiting Prohibited | 5,846 | 56.1% | 34.8% | Higher |
| 2 | Loading Restricted | 37 | 0.4% | 0.2% | Higher |
| 12 | No Residents Permit | 0 | 0.0% | 0.0% | Higher |
| 16 | No Permit | 1,155 | 11.1% | 6.9% | Higher |
| 18 | Sale of Goods | 0 | 0.0% | 0.0% | Higher |
| 20 | Loading Gap | 0 | 0.0% | 0.0% | Higher |
| 21 | Suspended Bay | 2 | 0.0% | 0.0% | Higher |
| 22 | No Return | 13 | 0.1% | 0.1% | Lower |
| 23 | Prohibited Vehicle Class | 0 | 0.0% | 0.0% | Higher |
| 24 | Out of Marked Bay | 22 | 0.2% | 0.1% | Lower |
| 25 | Loading Area | 27 | 0.3% | 0.2% | Higher |
| 26 | Double Parked | 8 | 0.1% | 0.0% | Higher |
| 27 | Dropped Footway | 397 | 3.8% | 2.4% | Higher |
| 30 | Overstay | 2,047 | 19.6% | 12.2% | Lower |
| 34 | Bus Lane | 3 | 0.0% | 0.0% | Lower |
| 40 | No/Invalid Blue Badge | 475 | 4.6% | 2.8% | Higher |
| 42 | Police | 3 | 0.0% | 0.0% | Higher |
| 45 | Taxi Rank | 298 | 2.9% | 1.8% | Higher |
| 46 | Clearway | 0 | 0.0% | 0.0% | Higher |
| 47 | Bus Stop Clearway | 39 | 0.4% | 0.2% | Higher |
| 48 | Outside School | 17 | 0.2% | 0.1% | Higher |
| 49 | Cycle Track | 0 | 0.0% | 0.0% | Higher |
| 55 | Overnight Waiting | 0 | 0.0% | 0.0% | Higher |
| 56 | No Commercial Waiting | 0 | 0.0% | 0.0% | Higher |
| 57 | Coach ban | 0 | 0.0% | 0.0% | Higher |
| 61 | HGV On Footway | 1 | 0.0% | 0.0% | Higher |
| 99 | Pedestrian | 33 | 0.3% | 0.2% | Higher |
| TOTAL | On Street | 10,423 | 100.0% | 62.0% | |
| TOTAL | Off and On Street | 16,817 | | | |

On Street Contraventions by town

Shown below is a report which specifies by Town, the number of PCN's by contravention number with the related contravention. It also confirms that our work patterns have gradually shifted to on-street patrolling vs. purely patrolling on the car parks. 62% of PCN's were issued in 2015/16 for on-street contraventions.

| TOWN | CONTRAVENTION | PCN's | LEVEL |
|---------------|-----------------------------|-------|--------|
| ALDERLEY EDGE | 01 Waiting Prohibited | 373 | Higher |
| | 02 Loading Restricted | 0 | Higher |
| | 12 No Residents Permit | 0 | Higher |
| | 16 No Permit | 483 | Higher |
| | 18 Sale of Goods | 0 | Higher |
| | 20 Loading Gap | 0 | Higher |
| | 21 Suspended Bay | 0 | Higher |
| | 23 Prohibited Vehicle Class | 0 | Higher |
| | 25 Loading Area | 27 | Higher |
| | 26 Double Parked | 0 | Higher |
| | 27 Dropped Footway | 12 | Higher |
| | 40 No/Invalid Blue Badge | 8 | Higher |
| | 42 Police | 0 | Higher |
| | 45 Taxi Rank | 0 | Higher |
| | 46 Clearway | 0 | Higher |
| | 47 Bus Stop Clearway | 2 | Higher |
| | 48 Outside School | 0 | Higher |
| | 49 Cycle Track | 0 | Higher |
| | 55 Overnight Waiting | 0 | Higher |
| | 56 No Commercial Waiting | 0 | Higher |
| | 57 Coach Ban | 0 | Higher |
| | 61 HGV On Footway | 0 | Higher |
| | 99 Pedestrian Crossing | 13 | Higher |
| | 22 No Return | 9 | Lower |
| | 24 Out of Marked Bay | 1 | Lower |
| | 30 Overstay | 339 | Lower |
| | 34 Bus Lane | 0 | Lower |

| | | | |
|----------------|-----------------------------|----|--------|
| ALSAGER | 01 Waiting Prohibited | 36 | Higher |
| | 02 Loading Restricted | 3 | Higher |
| | 12 No Residents Permit | 0 | Higher |
| | 16 No Permit | 0 | Higher |
| | 18 Sale of Goods | 0 | Higher |
| | 20 Loading Gap | 0 | Higher |
| | 21 Suspended Bay | 0 | Higher |
| | 23 Prohibited Vehicle Class | 0 | Higher |
| | 25 Loading Area | 0 | Higher |
| | 26 Double Parking | 1 | Higher |
| | 27 Dropped Footway | 7 | Higher |
| | 40 No/Invalid Blue Badge | 0 | Higher |
| | 42 Police | 0 | Higher |
| | 45 Taxi Rank | 0 | Higher |
| | 46 Clearway | 0 | Higher |
| | 47 Bus Stop Clearway | 0 | Higher |
| | 48 Outside School | 0 | Higher |
| | 49 Cycle Track | 0 | Higher |
| | 55 Overnight Waiting | 0 | Higher |
| | 56 No Commercial Waiting | 0 | Higher |
| | 57 Coach Ban | 0 | Higher |
| | 61 HGV On Footway | 0 | Higher |
| | 99 Pedestrian Crossing | 0 | Higher |
| | 22 No Return | 1 | Lower |
| | 24 Out Of Marked Bay | 0 | Lower |
| | 30 Overstay | 14 | Lower |
| | 34 Bus Lane | 0 | Lower |
| AUDLEM | 01 Waiting Prohibited | 1 | Higher |
| | 02 Loading Restricted | 0 | Higher |
| | 12 No Residents Permit | 0 | Higher |
| | 16 No Permit | 0 | Higher |
| | 18 Sale Of Goods | 0 | Higher |
| | 20 Loading Gap | 0 | Higher |
| | 21 Suspended Bay | 0 | Higher |
| | 23 Prohibited Vehicle Class | 0 | Higher |
| | 25 Loading Area | 0 | Higher |
| | 26 Double Parked | 0 | Higher |
| | 27 Dropped Footway | 2 | Higher |
| | 40 No/Invalid Blue Badge | 0 | Higher |
| | 42 Police | 0 | Higher |
| | 45 Taxi Rank | 0 | Higher |

| | | | |
|-------------------|-----------------------------|----|--------|
| | 46 Clearway | 0 | Higher |
| | 47 Bus Stop Clearway | 0 | Higher |
| | 48 Outside School | 0 | Higher |
| | 49 Cycle Track | 0 | Higher |
| | 55 Overnight Waiting | 0 | Higher |
| | 56 No Commercial Waiting | 0 | Higher |
| | 57 Coach Ban | 0 | Higher |
| | 61 HGV On Footway | 0 | Higher |
| | 99 Pedestrian Crossing | 0 | Higher |
| | 22 No Return | 0 | Lower |
| | 24 Out Of Marked Bay | 0 | Lower |
| | 30 Overstay | 13 | Lower |
| | 34 Bus Lane | 0 | Lower |
| BOLLINGTON | 01 Waiting Prohibited | 12 | Higher |
| | 02 Loading Restricted | 0 | Higher |
| | 12 No Residents Permit | 0 | Higher |
| | 16 No Permit | 0 | Higher |
| | 18 Sale Of Goods | 0 | Higher |
| | 20 Loading Gap | 0 | Higher |
| | 21 Suspended Bay | 0 | Higher |
| | 23 Prohibited Vehicle Class | 0 | Higher |
| | 25 Loading Area | 0 | Higher |
| | 26 Double Parked | 0 | Higher |
| | 27 Dropped Footway | 1 | Higher |
| | 40 No/Invalid Blue Badge | 0 | Higher |
| | 42 Police | 0 | Higher |
| | 45 Taxi Rank | 0 | Higher |
| | 46 Clearway | 0 | Higher |
| | 47 Bus Stop Clearway | 0 | Higher |
| | 48 Outside School | 0 | Higher |
| | 49 Cycle Track | 0 | Higher |
| | 55 Overnight Waiting | 0 | Higher |
| | 56 No Commercial Waiting | 0 | Higher |
| | 57 Coach Ban | 0 | Higher |
| | 61 HGV On Footway | 0 | Higher |
| | 99 Pedestrian Crossing | 0 | Higher |
| | 22 No Return | 0 | Lower |
| | 24 Out Of Marked Bay | 0 | Lower |
| | 30 Overstay | 6 | Lower |
| | 34 Bus Lane | 0 | Lower |

| | | | |
|-----------------|-----------------------------|----|--------|
| BRERETON | 01 Waiting Prohibited | 87 | Higher |
| | 02 Loading Restricted | 0 | Higher |
| | 12 No Residents Permit | 0 | Higher |
| | 16 No Permit | 0 | Higher |
| | 18 Sale Of Goods | 0 | Higher |
| | 20 Loading Gap | 0 | Higher |
| | 21 Suspended Bay | 0 | Higher |
| | 23 Prohibited Vehicle Class | 0 | Higher |
| | 25 Loading Area | 0 | Higher |
| | 26 Double Parked | 0 | Higher |
| | 27 Dropped Footway | 0 | Higher |
| | 40 No/Invalid Blue Badge | 0 | Higher |
| | 42 Police | 0 | Higher |
| | 45 Taxi Rank | 0 | Higher |
| | 46 Clearway | 0 | Higher |
| | 47 Bus Stop Clearway | 0 | Higher |
| | 48 Outside School | 0 | Higher |
| | 49 Cycle Track | 0 | Higher |
| | 55 Overnight Waiting | 0 | Higher |
| | 56 No Commercial Waiting | 0 | Higher |
| | 57 Coach Ban | 0 | Higher |
| | 61 HGV On Footway | 0 | Higher |
| | 99 Pedestrian Crossing | 0 | Higher |
| | 22 No Return | 0 | Lower |
| | 24 Out Of Marked Bay | 0 | Lower |
| | 30 Overstay | 0 | Lower |
| | 34 Bus Lane | 0 | Lower |
| CHELFORD | 01 Waiting Prohibited | 84 | Higher |
| | 02 Loading Restricted | 0 | Higher |
| | 12 No Residents Permit | 0 | Higher |
| | 16 No Permit | 0 | Higher |
| | 18 Sale Of Goods | 0 | Higher |
| | 20 Loading Gap | 0 | Higher |
| | 21 Suspended Bay | 0 | Higher |
| | 23 Prohibited Vehicle Class | 0 | Higher |
| | 25 Loading Area | 0 | Higher |
| | 26 Double Parked | 1 | Higher |
| | 27 Dropped Footway | 0 | Higher |
| | 40 No/Invalid Blue Badge | 0 | Higher |
| | 42 Police | 0 | Higher |
| | 45 Taxi Rank | 0 | Higher |

| | | | |
|------------------|-----------------------------|-----|--------|
| | 46 Clearway | 0 | Higher |
| | 47 Bus Stop Clearway | 0 | Higher |
| | 48 Outside School | 0 | Higher |
| | 49 Cycle Track | 0 | Higher |
| | 55 Overnight Waiting | 0 | Higher |
| | 56 No Commercial Waiting | 0 | Higher |
| | 57 Coach Ban | 0 | Higher |
| | 61 HGV On Footway | 0 | Higher |
| | 99 Pedestrian Crossing | 0 | Higher |
| | 22 No Return | 0 | Lower |
| | 24 Out Of Marked Bay | 0 | Lower |
| | 30 Overstay | 0 | Lower |
| | 34 Bus Lane | 0 | Lower |
| CONGLETON | 01 Waiting Prohibited | 313 | Higher |
| | 02 Loading Restricted | 0 | Higher |
| | 12 No Residents Permit | 0 | Higher |
| | 16 No Permit | 155 | Higher |
| | 18 Sale Of Goods | 0 | Higher |
| | 20 Loading Gap | 0 | Higher |
| | 21 Suspended Bay | 0 | Higher |
| | 23 Prohibited Vehicle Class | 0 | Higher |
| | 25 Loading Area | 0 | Higher |
| | 26 Double Parked | 0 | Higher |
| | 27 Dropped Footway | 42 | Higher |
| | 40 No/Invalid Blue Badge | 30 | Higher |
| | 42 Police | 0 | Higher |
| | 45 Taxi Rank | 0 | Higher |
| | 46 Clearway | 0 | Higher |
| | 47 Bus Stop Clearway | 14 | Higher |
| | 48 Outside School | 0 | Higher |
| | 49 Cycle Track | 0 | Higher |
| | 55 Overnight Waiting | 0 | Higher |
| | 56 No Commercial Waiting | 0 | Higher |
| | 57 Coach Ban | 0 | Higher |
| | 61 HGV On Footway | 0 | Higher |
| | 99 Pedestrian Crossing | 0 | Higher |
| | 22 No Return | 0 | Lower |
| | 24 Out Of Marked Bay | 0 | Lower |
| | 30 Overstay | 180 | Lower |
| | 34 Bus Lane | 2 | Lower |

| | | | |
|---------------|-----------------------------|-------|--------|
| CREWE | 01 Waiting Prohibited | 2,032 | Higher |
| | 02 Loading Restricted | 6 | Higher |
| | 12 No Residents Permit | 0 | Higher |
| | 16 No Permit | 43 | Higher |
| | 18 Sale Of Goods | 0 | Higher |
| | 20 Loading Gap | 0 | Higher |
| | 21 Suspended Bay | 0 | Higher |
| | 23 Prohibited Vehicle Class | 0 | Higher |
| | 25 Loading Area | 0 | Higher |
| | 26 Double Parked | 0 | Higher |
| | 27 Dropped Footway | 139 | Higher |
| | 40 No/Invalid Blue Badge | 129 | Higher |
| | 42 Police | 1 | Higher |
| | 45 Taxi Rank | 3 | Higher |
| | 46 Clearway | 0 | Higher |
| | 47 Bus Stop Clearway | 4 | Higher |
| | 48 Outside School | 16 | Higher |
| | 49 Cycle Track | 0 | Higher |
| | 55 Overnight Waiting | 0 | Higher |
| | 56 No Commercial Waiting | 0 | Higher |
| | 57 Coach Ban | 0 | Higher |
| | 61 HGV On Footway | 0 | Higher |
| | 99 Pedestrian Crossing | 5 | Higher |
| | 22 No Return | 0 | Lower |
| | 24 Out Of Marked Bay | 16 | Lower |
| | 30 Overstay | 77 | Lower |
| | 34 Bus Lane | 1 | Lower |
| DISLEY | 01 Waiting Prohibited | 7 | Higher |
| | 02 Loading Restricted | 0 | Higher |
| | 12 No Residents Permit | 0 | Higher |
| | 16 No Permit | 0 | Higher |
| | 18 Sale Of Goods | 0 | Higher |
| | 20 Loading Gap | 0 | Higher |
| | 21 Suspended Bay | 0 | Higher |
| | 23 Prohibited Vehicle Class | 0 | Higher |
| | 25 Loading Area | 0 | Higher |
| | 26 Double Parked | 0 | Higher |
| | 27 Dropped Footway | 1 | Higher |
| | 40 No/Invalid Blue Badge | 0 | Higher |
| | 42 Police | 0 | Higher |
| | 45 Taxi Rank | 0 | Higher |

| | | | |
|----------------|-----------------------------|----|--------|
| | 46 Clearway | 0 | Higher |
| | 47 Bus Stop Clearway | 0 | Higher |
| | 48 Outside School | 0 | Higher |
| | 49 Cycle Track | 0 | Higher |
| | 55 Overnight Waiting | 0 | Higher |
| | 56 No Commercial Waiting | 0 | Higher |
| | 57 Coach Ban | 0 | Higher |
| | 61 HGV On Footway | 0 | Higher |
| | 99 Pedestrian Crossing | 1 | Higher |
| | 22 No Return | 0 | Lower |
| | 24 Out Of Marked Bay | 0 | Lower |
| | 30 Overstay | 2 | Lower |
| | 34 Bus Lane | 0 | Lower |
| ELWORTH | 01 Waiting Prohibited | 12 | Higher |
| | 02 Loading Restricted | 0 | Higher |
| | 12 No Residents Permit | 0 | Higher |
| | 16 No Permit | 0 | Higher |
| | 18 Sale Of Goods | 0 | Higher |
| | 20 Loading Gap | 0 | Higher |
| | 21 Suspended Bay | 0 | Higher |
| | 23 Prohibited Vehicle Class | 0 | Higher |
| | 25 Loading Area | 0 | Higher |
| | 26 Double Parked | 0 | Higher |
| | 27 Dropped Footway | 0 | Higher |
| | 40 No/Invalid Blue Badge | 0 | Higher |
| | 42 Police | 0 | Higher |
| | 45 Taxi Rank | 0 | Higher |
| | 46 Clearway | 0 | Higher |
| | 47 Bus Stop Clearway | 0 | Higher |
| | 48 Outside School | 0 | Higher |
| | 49 Cycle Track | 0 | Higher |
| | 55 Overnight Waiting | 0 | Higher |
| | 56 No Commercial Waiting | 0 | Higher |
| | 57 Coach Ban | 0 | Higher |
| | 61 HGV On Footway | 0 | Higher |
| | 99 Pedestrian Crossing | 0 | Higher |
| | 22 No Return | 0 | Lower |
| | 24 Out Of Marked Bay | 0 | Lower |
| | 30 Overstay | 0 | Lower |
| | 34 Bus Lane | 0 | Lower |

| | | | |
|------------------------|-----------------------------|--------|--------|
| HANDFORTH | 01 Waiting Prohibited | 23 | Higher |
| | 02 Loading Restricted | 4 | Higher |
| | 12 No Residents Permit | 0 | Higher |
| | 16 No Permit | 0 | Higher |
| | 18 Sale Of Goods | 0 | Higher |
| | 20 Loading Gap | 0 | Higher |
| | 21 Suspended Bay | 0 | Higher |
| | 23 Prohibited Vehicle Class | 0 | Higher |
| | 25 Loading Area | 0 | Higher |
| | 26 Double Parked | 0 | Higher |
| | 27 Dropped Footway | 1 | Higher |
| | 40 No/Invalid Blue Badge | 3 | Higher |
| | 42 Police | 1 | Higher |
| | 45 Taxi Rank | 0 | Higher |
| | 46 Clearway | 0 | Higher |
| | 47 Bus Stop Clearway | 0 | Higher |
| | 48 Outside School | 0 | Higher |
| | 49 Cycle Track | 0 | Higher |
| | 55 Overnight Waiting | 0 | Higher |
| | 56 No Commercial Waiting | 0 | Higher |
| 57 Coach Ban | 0 | Higher | |
| 61 HGV On Footway | 0 | Higher | |
| 99 Pedestrian Crossing | 0 | Higher | |
| 22 No Return | 0 | Lower | |
| 24 Out Of Marked Bay | 0 | Lower | |
| 30 Overstay | 30 | Lower | |
| 34 Bus Lane | 0 | Lower | |
| HASLINGTON | 01 Waiting Prohibited | 3 | Higher |
| | 02 Loading Restricted | 0 | Higher |
| | 12 No Residents Permit | 0 | Higher |
| | 16 No Permit | 0 | Higher |
| | 18 Sale Of Goods | 0 | Higher |
| | 20 Loading Gap | 0 | Higher |
| | 21 Suspended Bay | 0 | Higher |
| | 23 Prohibited Vehicle Class | 0 | Higher |
| | 25 Loading Area | 0 | Higher |
| | 26 Double Parked | 0 | Higher |
| | 27 Dropped Footway | 0 | Higher |
| | 40 No/Invalid Blue Badge | 0 | Higher |
| | 42 Police | 0 | Higher |

| | | | |
|------------------------|-----------------------------|--------|--------|
| | 45 Taxi Rank | 0 | Higher |
| | 46 Clearway | 0 | Higher |
| | 47 Bus Stop Clearway | 0 | Higher |
| | 48 Outside School | 0 | Higher |
| | 49 Cycle Track | 0 | Higher |
| | 55 Overnight Waiting | 0 | Higher |
| | 56 No Commercial Waiting | 0 | Higher |
| | 57 Coach Ban | 0 | Higher |
| | 61 HGV On Footway | 0 | Higher |
| | 99 Pedestrian Crossing | 0 | Higher |
| | 22 No Return | 0 | Lower |
| | 24 Out Of Marked Bay | 0 | Lower |
| | 30 Overstay | 0 | Lower |
| | 34 Bus Lane | 0 | Lower |
| HOLMES CHAPEL | 01 Waiting Prohibited | 16 | Higher |
| | 02 Loading Restricted | 0 | Higher |
| | 12 No Residents Permit | 0 | Higher |
| | 16 No Permit | 11 | Higher |
| | 18 Sale Of Goods | 0 | Higher |
| | 20 Loading Gap | 0 | Higher |
| | 21 Suspended Bay | 0 | Higher |
| | 23 Prohibited Vehicle Class | 0 | Higher |
| | 25 Loading Area | 0 | Higher |
| | 26 Double Parked | 0 | Higher |
| | 27 Dropped Footway | 0 | Higher |
| | 40 No/Invalid Blue Badge | 0 | Higher |
| | 42 Police | 0 | Higher |
| | 45 Taxi Rank | 0 | Higher |
| | 46 Clearway | 0 | Higher |
| | 47 Bus Stop Clearway | 0 | Higher |
| | 48 Outside School | 0 | Higher |
| | 49 Cycle Track | 0 | Higher |
| | 55 Overnight Waiting | 0 | Higher |
| | 56 No Commercial Waiting | 0 | Higher |
| 57 Coach Ban | 0 | Higher | |
| 61 HGV On Footway | 0 | Higher | |
| 99 Pedestrian Crossing | 0 | Higher | |
| 22 No Return | 0 | Lower | |
| 24 Out Of Marked Bay | 0 | Lower | |
| 30 Overstay | 0 | Lower | |
| 34 Bus Lane | 0 | Lower | |

| | | | |
|------------------------|-----------------------------|--------|--------|
| KNUTSFORD | 01 Waiting Prohibited | 286 | Higher |
| | 02 Loading Restricted | 0 | Higher |
| | 12 No Residents Permit | 0 | Higher |
| | 16 No Permit | 89 | Higher |
| | 18 Sale Of Goods | 0 | Higher |
| | 20 Loading Gap | 0 | Higher |
| | 21 Suspended Bay | 0 | Higher |
| | 23 Prohibited Vehicle Class | 0 | Higher |
| | 25 Loading Area | 0 | Higher |
| | 26 Double Parked | 1 | Higher |
| | 27 Dropped Footway | 20 | Higher |
| | 40 No/Invalid Blue Badge | 26 | Higher |
| | 42 Police | 0 | Higher |
| | 45 Taxi Rank | 25 | Higher |
| | 46 Clearway | 0 | Higher |
| | 47 Bus Stop Clearway | 8 | Higher |
| | 48 Outside School | 0 | Higher |
| | 49 Cycle Track | 0 | Higher |
| | 55 Overnight Waiting | 0 | Higher |
| | 56 No Commercial Waiting | 0 | Higher |
| 57 Coach Ban | 0 | Higher | |
| 61 HGV On Footway | 0 | Higher | |
| 99 Pedestrian Crossing | 0 | Higher | |
| 22 No Return | 0 | Lower | |
| 24 Out Of Marked Bay | 2 | Lower | |
| 30 Overstay | 222 | Lower | |
| 34 Bus Lane | 0 | Lower | |
| MACCLESFIELD | 01 Waiting Prohibited | 1,311 | Higher |
| | 02 Loading Restricted | 21 | Higher |
| | 12 No Residents Permit | 0 | Higher |
| | 16 No Permit | 254 | Higher |
| | 18 Sale Of Goods | 0 | Higher |
| | 20 Loading Gap | 0 | Higher |
| | 21 Suspended Bay | 0 | Higher |
| | 23 Prohibited Vehicle Class | 0 | Higher |
| | 25 Loading Area | 0 | Higher |
| | 26 Double Parked | 1 | Higher |
| | 27 Dropped Footway | 15 | Higher |
| | 40 No/Invalid Blue Badge | 166 | Higher |
| | 42 Police | 1 | Higher |
| | 45 Taxi Rank | 19 | Higher |

| | | | |
|------------------------|-----------------------------|--------|--------|
| | 46 Clearway | 0 | Higher |
| | 47 Bus Stop Clearway | 6 | Higher |
| | 48 Outside School | 0 | Higher |
| | 49 Cycle Track | 0 | Higher |
| | 55 Overnight Waiting | 0 | Higher |
| | 56 No Commercial Waiting | 0 | Higher |
| | 57 Coach Ban | 0 | Higher |
| | 61 HGV On Footway | 1 | Higher |
| | 99 Pedestrian Crossing | 3 | Higher |
| | 22 No Return | 2 | Lower |
| | 24 Out Of Marked Bay | 0 | Lower |
| | 30 Overstay | 292 | Lower |
| | 34 Bus Lane | 0 | Lower |
| MIDDLEWICH | 01 Waiting Prohibited | 39 | Higher |
| | 02 Loading Restricted | 0 | Higher |
| | 12 No Residents Permit | 0 | Higher |
| | 16 No Permit | 0 | Higher |
| | 18 Sale Of Goods | 0 | Higher |
| | 20 Loading Gap | 0 | Higher |
| | 21 Suspended Bay | 0 | Higher |
| | 23 Prohibited Vehicle Class | 0 | Higher |
| | 25 Loading Area | 0 | Higher |
| | 26 Double Parked | 0 | Higher |
| | 27 Dropped Footway | 0 | Higher |
| | 40 No/Invalid Blue Badge | 10 | Higher |
| | 42 Police | 0 | Higher |
| | 45 Taxi Rank | 0 | Higher |
| | 46 Clearway | 0 | Higher |
| | 47 Bus Stop Clearway | 0 | Higher |
| | 48 Outside School | 0 | Higher |
| | 49 Cycle Track | 0 | Higher |
| | 55 Overnight Waiting | 0 | Higher |
| | 56 No Commercial Waiting | 0 | Higher |
| 57 Coach Ban | 0 | Higher | |
| 61 HGV On Footway | 0 | Higher | |
| 99 Pedestrian Crossing | 0 | Higher | |
| 22 No Return | 0 | Lower | |
| 24 Out Of Marked Bay | 0 | Lower | |
| 30 Overstay | 33 | Lower | |
| 34 Bus Lane | 0 | Lower | |

| | | | |
|------------------------|-----------------------------|--------|--------|
| NANTWICH | 01 Waiting Prohibited | 439 | Higher |
| | 02 Loading Restricted | 0 | Higher |
| | 12 No Residents Permit | 0 | Higher |
| | 16 No Permit | 0 | Higher |
| | 18 Sale Of Goods | 0 | Higher |
| | 20 Loading Gap | 0 | Higher |
| | 21 Suspended Bay | 0 | Higher |
| | 23 Prohibited Vehicle Class | 0 | Higher |
| | 25 Loading Area | 0 | Higher |
| | 26 Double Parked | 0 | Higher |
| | 27 Dropped Footway | 86 | Higher |
| | 40 No/Invalid Blue Badge | 0 | Higher |
| | 42 Police | 0 | Higher |
| | 45 Taxi Rank | 1 | Higher |
| | 46 Clearway | 0 | Higher |
| | 47 Bus Stop Clearway | 3 | Higher |
| | 48 Outside School | 0 | Higher |
| | 49 Cycle Track | 0 | Higher |
| | 55 Overnight Waiting | 0 | Higher |
| | 56 No Commercial Waiting | 0 | Higher |
| 57 Coach Ban | 0 | Higher | |
| 61 HGV On Footway | 0 | Higher | |
| 99 Pedestrian Crossing | 3 | Higher | |
| 22 No Return | 0 | Lower | |
| 24 Out Of Marked Bay | 0 | Lower | |
| 30 Overstay | 205 | Lower | |
| 34 Bus Lane | 0 | Lower | |
| POYNTON | 01 Waiting Prohibited | 5 | Higher |
| | 02 Loading Restricted | 3 | Higher |
| | 12 No Residents Permit | 0 | Higher |
| | 16 No Permit | 0 | Higher |
| | 18 Sale Of Goods | 0 | Higher |
| | 20 Loading Gap | 0 | Higher |
| | 21 Suspended Bay | 0 | Higher |
| | 23 Prohibited Vehicle Class | 0 | Higher |
| | 25 Loading Area | 0 | Higher |
| | 26 Double Parked | 0 | Higher |
| | 27 Dropped Footway | 0 | Higher |
| | 40 No/Invalid Blue Badge | 0 | Higher |
| | 42 Police | 0 | Higher |

| | | | |
|--------------------------|-----------------------------|--------|--------|
| | 45 Taxi Rank | 0 | Higher |
| | 46 Clearway | 0 | Higher |
| | 47 Bus Stop Clearway | 1 | Higher |
| | 48 Outside School | 0 | Higher |
| | 49 Cycle Track | 0 | Higher |
| | 55 Overnight Waiting | 0 | Higher |
| | 56 No Commercial Waiting | 0 | Higher |
| | 57 Coach Ban | 0 | Higher |
| | 61 HGV On Footway | 0 | Higher |
| | 99 Pedestrian Crossing | 1 | Higher |
| | 22 No Return | 0 | Lower |
| | 24 Out Of Marked Bay | 0 | Lower |
| | 30 Overstay | 0 | Lower |
| | 34 Bus Lane | 0 | Lower |
| PRESTBURY | 01 Waiting Prohibited | 4 | Higher |
| | 02 Loading Restricted | 0 | Higher |
| | 12 No Residents Permit | 0 | Higher |
| | 16 No Permit | 0 | Higher |
| | 18 Sale Of Goods | 0 | Higher |
| | 20 Loading Gap | 0 | Higher |
| | 21 Suspended Bay | 0 | Higher |
| | 23 Prohibited Vehicle Class | 0 | Higher |
| | 25 Loading Area | 0 | Higher |
| | 26 Double Parked | 0 | Higher |
| | 27 Dropped Footway | 0 | Higher |
| | 40 No/Invalid Blue Badge | 0 | Higher |
| | 42 Police | 0 | Higher |
| 45 Taxi Rank | 0 | Higher | |
| 46 Clearway | 0 | Higher | |
| 47 Bus Stop Clearway | 0 | Higher | |
| 48 Outside School | 0 | Higher | |
| 49 Cycle Track | 0 | Higher | |
| 55 Overnight Waiting | 0 | Higher | |
| 56 No Commercial Waiting | 0 | Higher | |
| 57 Coach Ban | 0 | Higher | |
| 61 HGV On Footway | 0 | Higher | |
| 99 Pedestrian Crossing | 0 | Higher | |
| 22 No Return | 0 | Lower | |
| 24 Out Of Marked Bay | 0 | Lower | |
| 30 Overstay | 3 | Lower | |
| 34 Bus Lane | 0 | Lower | |

| | | | |
|-------------------|-----------------------------|-----|--------|
| SANDBACH | 01 Waiting Prohibited | 290 | Higher |
| | 02 Loading Restricted | 0 | Higher |
| | 12 No Residents Permit | 0 | Higher |
| | 16 No Permit | 0 | Higher |
| | 18 Sale Of Goods | 0 | Higher |
| | 20 Loading Gap | 0 | Higher |
| | 21 Suspended Bay | 0 | Higher |
| | 23 Prohibited Vehicle Class | 0 | Higher |
| | 25 Loading Area | 0 | Higher |
| | 26 Double Parked | 2 | Higher |
| | 27 Dropped Footway | 34 | Higher |
| | 40 No/Invalid Blue Badge | 12 | Higher |
| | 42 Police | 0 | Higher |
| | 45 Taxi Rank | 1 | Higher |
| | 46 Clearway | 0 | Higher |
| | 47 Bus Stop Clearway | 0 | Higher |
| | 48 Outside School | 0 | Higher |
| | 49 Cycle Track | 0 | Higher |
| | 55 Overnight Waiting | 0 | Higher |
| | 56 No Commercial Waiting | 0 | Higher |
| | 57 Coach Ban | 0 | Higher |
| | 61 HGV On Footway | 0 | Higher |
| | 99 Pedestrian Crossing | 1 | Higher |
| | 22 No Return | 0 | Lower |
| | 24 Out Of Marked Bay | 1 | Lower |
| | 30 Overstay | 256 | Lower |
| | 34 Bus Lane | 0 | Lower |
| SHAVINGTON | 01 Waiting Prohibited | 4 | Higher |
| | 02 Loading Restricted | 0 | Higher |
| | 12 No Residents Permit | 0 | Higher |
| | 16 No Permit | 0 | Higher |
| | 18 Sale Of Goods | 0 | Higher |
| | 20 Loading Gap | 0 | Higher |
| | 21 Suspended Bay | 0 | Higher |
| | 23 Prohibited Vehicle Class | 0 | Higher |
| | 25 Loading Area | 0 | Higher |
| | 26 Double Parked | 0 | Higher |
| | 27 Dropped Footway | 1 | Higher |
| | 40 No/Invalid Blue Badge | 0 | Higher |
| | 42 Police | 0 | Higher |
| | 45 Taxi Rank | 0 | Higher |

| | | | |
|------------------|-----------------------------|----|--------|
| | 46 Clearway | 0 | Higher |
| | 47 Bus Stop Clearway | 0 | Higher |
| | 48 Outside School | 0 | Higher |
| | 49 Cycle Track | 0 | Higher |
| | 55 Overnight Waiting | 0 | Higher |
| | 56 No Commercial Waiting | 0 | Higher |
| | 57 Coach Ban | 0 | Higher |
| | 61 HGV On Footway | 0 | Higher |
| | 99 Pedestrian Crossing | 0 | Higher |
| | 22 No Return | 0 | Lower |
| | 24 Out Of Marked Bay | 0 | Lower |
| | 30 Overstay | 3 | Lower |
| | 34 Bus Lane | 0 | Lower |
| WILLASTON | 01 Waiting Prohibited | 19 | Higher |
| | 02 Loading Restricted | 0 | Higher |
| | 12 No Residents Permit | 0 | Higher |
| | 16 No Permit | 8 | Higher |
| | 18 Sale Of Goods | 0 | Higher |
| | 20 Loading Gap | 0 | Higher |
| | 21 Suspended Bay | 0 | Higher |
| | 23 Prohibited Vehicle Class | 0 | Higher |
| | 25 Loading Area | 0 | Higher |
| | 26 Double Parked | 0 | Higher |
| | 27 Dropped Footway | 0 | Higher |
| | 40 No/Invalid Blue Badge | 0 | Higher |
| | 42 Police | 0 | Higher |
| | 45 Taxi Rank | 0 | Higher |
| | 46 Clearway | 0 | Higher |
| | 47 Bus Stop Clearway | 0 | Higher |
| | 48 Outside School | 0 | Higher |
| | 49 Cycle Track | 0 | Higher |
| | 55 Overnight Waiting | 0 | Higher |
| | 56 No Commercial Waiting | 0 | Higher |
| | 57 Coach Ban | 0 | Higher |
| | 61 HGV On Footway | 0 | Higher |
| | 99 Pedestrian Crossing | 0 | Higher |
| | 22 No Return | 0 | Lower |
| | 24 Out Of Marked Bay | 0 | Lower |
| | 30 Overstay | 3 | Lower |
| | 34 Bus Lane | 0 | Lower |

| | | | | |
|-----------------------------|-----------------------------|------------------------|--------|--------|
| WILMSLOW | 01 Waiting Prohibited | 450 | Higher | |
| | 02 Loading Restricted | 0 | Higher | |
| | 12 No Residents Permit | 0 | Higher | |
| | 16 No Permit | 112 | Higher | |
| | 18 Sale Of Goods | 0 | Higher | |
| | 20 Loading Gap | 0 | Higher | |
| | 21 Suspended Bay | 2 | Higher | |
| | 23 Prohibited Vehicle Class | 0 | Higher | |
| | 25 Loading Area | 0 | Higher | |
| | 26 Double Parked | 0 | Higher | |
| | 27 Dropped Footway | 36 | Higher | |
| | 40 No/Invalid Blue Badge | 90 | Higher | |
| | 42 Police | 0 | Higher | |
| | 45 Taxi Rank | 249 | Higher | |
| | 46 Clearway | 0 | Higher | |
| | 47 Bus Stop Clearway | 1 | Higher | |
| | 48 Outside School | 0 | Higher | |
| | 49 Cycle Track | 0 | Higher | |
| | 55 Overnight Waiting | 0 | Higher | |
| | 56 No Commercial Waiting | 0 | Higher | |
| | 57 Coach Ban | 0 | Higher | |
| | 61 HGV On Footway | 0 | Higher | |
| | 99 Pedestrian Crossing | 6 | Higher | |
| | 22 No Return | 1 | Lower | |
| | 24 Out Of Marked Bay | 2 | Lower | |
| | 30 Overstay | 375 | Lower | |
| | 34 Bus Lane | 0 | Lower | |
| | WISTASTON | 01 Waiting Prohibited | 0 | Higher |
| | | 02 Loading Restricted | 0 | Higher |
| | | 12 No Residents Permit | 0 | Higher |
| | | 16 No Permit | 0 | Higher |
| | | 18 Sale Of Goods | 0 | Higher |
| | | 20 Loading Gap | 0 | Higher |
| | | 21 Suspended Bay | 0 | Higher |
| 23 Prohibited Vehicle Class | | 0 | Higher | |
| 25 Loading Area | | 0 | Higher | |
| 26 Double Parked | | 0 | Higher | |
| 27 Dropped Footway | | 0 | Higher | |
| 40 No/Invalid Blue Badge | | 1 | Higher | |
| 42 Police | | 0 | Higher | |
| 45 Taxi Rank | | 0 | Higher | |

| | | | |
|--|--------------------------|---|--------|
| | 46 Clearway | 0 | Higher |
| | 47 Bus Stop Clearway | 0 | Higher |
| | 48 Outside School | 0 | Higher |
| | 49 Cycle Track | 0 | Higher |
| | 55 Overnight Waiting | 0 | Higher |
| | 56 No Commercial Waiting | 0 | Higher |
| | 57 Coach Ban | 0 | Higher |
| | 61 HGV On Footway | 0 | Higher |
| | 99 Pedestrian Crossing | 0 | Higher |
| | 22 No Return | 0 | Lower |
| | 24 Out Of Marked Bay | 0 | Lower |
| | 30 Overstay | 3 | Lower |
| | 34 Bus Lane | 0 | Lower |



| | | | | |
|------------|-----------------------------|-------|---------------|--|
| ALL PLACES | 01 Waiting Prohibited | 5,846 | Higher | |
| | 02 Loading Restricted | 37 | Higher | |
| | 12 No Residents Permit | 0 | Higher | |
| | 16 No Permit | 1,155 | Higher | |
| | 18 Sale Of Goods | 0 | Higher | |
| | 20 Loading Gap | 0 | Higher | |
| | 21 Suspended Bay | 2 | Higher | |
| | 23 Prohibited Vehicle Class | 0 | Higher | |
| | 25 Loading Area | 27 | Higher | |
| | 26 Double Parked | 8 | Higher | |
| | 27 Dropped Footway | 397 | Higher | |
| | 40 No/Invalid Blue Badge | 475 | Higher | |
| | 42 Police | 3 | Higher | |
| | 45 Taxi Rank | 298 | Higher | |
| | 46 Clearway | 0 | Higher | |
| | 47 Bus Stop Clearway | 39 | Higher | |
| | 48 Outside School | 17 | Higher | |
| | 49 Cycle Track | 0 | Higher | |
| | 55 Overnight Waiting | 0 | Higher | |
| | 56 No Commercial Waiting | 0 | Higher | |
| | 57 Coach Ban | 0 | Higher | |
| | 61 HGV On Footway | 1 | Higher | |
| | 99 Pedestrian Crossing | 33 | Higher | |
| | 22 No Return | 13 | Lower | |
| | 24 Out Of Marked Bay | 22 | Lower | |
| | 30 Overstay | 2,047 | Lower | |
| | 34 Bus Lane | 3 | Lower | |
| | TOTAL ALL PLACES | | 10,423 | |

“I issued a PCN to a car parked in a rather small motor cycle bay on Snow Hill car park. The bay is marked m/c only. The driver returned and when I pointed the sign out to him he said I thought it meant motor car.”

Excuses given by drivers to avoid a PCN.



Off Street Contraventions by town

The table below shows the number of PCN's issued by town for off-street parking contraventions i.e. those on our car parks. It shows the contravention number with the appropriate contravention description. The report also shows whether the contravention is the Higher or Lower level i.e. £70.00 or £50.00. 38% of all PCN's issued in 2015/16 were for contraventions on our car parks.

| TOWN | CONTRAVENTION | PCN'S | LEVEL | |
|-------------------------------|-------------------------------|----------------------|--------|-------|
| ALDERLEY EDGE | 80 Exceeded Max Stay | 0 | Lower | |
| | 82 Ticket Expired | 26 | Lower | |
| | 83 No Valid P&D Ticket | 71 | Lower | |
| | 84 Meter Feeding | 0 | Lower | |
| | 86 Out Of Marked Bay | 8 | Lower | |
| | 90 No Return | 0 | Lower | |
| | 93 Car Park Closed | 0 | Lower | |
| | 70 Loading Restricted | 0 | Higher | |
| | 81 Parked Restricted Area | 0 | Higher | |
| | 85 No Valid Permit | 0 | Higher | |
| | 87 No/Invalid Blue Badge | 5 | Higher | |
| | 89 Exceeds Max Weight | 0 | Higher | |
| | 91 Prohibited Class | 0 | Higher | |
| | 92 Parked Causing Obstruction | 0 | Higher | |
| | ALSAGER | 80 Exceeded Max Stay | 0 | Lower |
| | | 82 Ticket Expired | 0 | Lower |
| 83 No Valid P&D Ticket | | 0 | Lower | |
| 84 Meter Feeding | | 0 | Lower | |
| 86 Out Of Marked Bay | | 9 | Lower | |
| 90 No Return | | 0 | Lower | |
| 93 Car Park Closed | | 0 | Lower | |
| 70 Loading Restricted | | 0 | Higher | |
| 81 Parked Restricted Area | | 0 | Higher | |
| 85 No Valid Permit | | 0 | Higher | |
| 87 No/Invalid Blue Badge | | 29 | Higher | |
| 89 Exceeds Max Weight | | 0 | Higher | |
| 91 Prohibited Class | | 0 | Higher | |
| 92 Parked Causing Obstruction | | 0 | Higher | |
| AUDLEM | | 80 Exceeded Max Stay | 0 | Lower |

| | | | |
|-------------------------------|---------------------------|--------|--------|
| CONGLETON | 80 Exceeded Max Stay | 3 | Lower |
| | 82 Ticket Expired | 93 | Lower |
| | 83 No Valid P&D Ticket | 205 | Lower |
| | 84 Meter Feeding | 0 | Lower |
| | 86 Out Of Marked Bay | 29 | Lower |
| | 90 No Return | 0 | Lower |
| | 93 Car Park Closed | 0 | Lower |
| | 70 Loading Restricted | 0 | Higher |
| | 81 Parked Restricted Area | 0 | Higher |
| | 85 No Valid Permit | 0 | Higher |
| | 87 No/Invalid Blue Badge | 15 | Higher |
| | 89 Exceeds Max Weight | 0 | Higher |
| | 91 Prohibited Class | 0 | Higher |
| 92 Parked Causing Obstruction | 0 | Higher | |
| CREWE | 80 Exceeded Max Stay | 32 | Lower |
| | 82 Ticket Expired | 240 | Lower |
| | 83 No Valid P&D Ticket | 853 | Lower |
| | 84 Meter Feeding | 0 | Lower |
| | 86 Out Of Marked Bay | 203 | Lower |
| | 90 No Return | 0 | Lower |
| | 93 Car Park Closed | 0 | Lower |
| | 70 Loading Restricted | 0 | Higher |
| | 81 Parked Restricted Area | 0 | Higher |
| | 85 No Valid Permit | 0 | Higher |
| | 87 No/Invalid Blue Badge | 175 | Higher |
| | 89 Exceeds Max Weight | 2 | Higher |
| | 91 Prohibited Class | 0 | Higher |
| 92 Parked Causing Obstruction | 3 | Higher | |
| DISLEY | 80 Exceeded Max Stay | 29 | Lower |
| | 82 Ticket Expired | 0 | Lower |
| | 83 No Valid P&D Ticket | 0 | Lower |
| | 84 Meter Feeding | 0 | Lower |
| | 86 Out Of Marked Bay | 0 | Lower |
| | 90 No Return | 0 | Lower |
| | 93 Car Park Closed | 0 | Lower |
| | 70 Loading Restricted | 0 | Higher |
| | 81 Parked Restricted Area | 0 | Higher |
| | 85 No Valid Permit | 0 | Higher |
| | 87 No/Invalid Blue Badge | 0 | Higher |
| | 89 Exceeds Max Weight | 0 | Higher |
| | 91 Prohibited Class | 0 | Higher |

| | | | |
|-------------------------------|-------------------------------|--------|--------|
| | 92 Parked Causing Obstruction | 0 | Higher |
| KNUTSFORD | 80 Exceeded Max Stay | 0 | Lower |
| | 82 Ticket Expired | 120 | Lower |
| | 83 No Valid P&D Ticket | 457 | Lower |
| | 84 Meter Feeding | 0 | Lower |
| | 86 Out Of Marked Bay | 184 | Lower |
| | 90 No Return | 0 | Lower |
| | 93 Car Park Closed | 0 | Lower |
| | 70 Loading Restricted | 0 | Higher |
| | 81 Parked Restricted Area | 0 | Higher |
| | 85 No Valid Permit | 0 | Higher |
| | 87 No/Invalid Blue Badge | 49 | Higher |
| | 89 Exceeds Max Weight | 0 | Higher |
| | 91 Prohibited Class | 1 | Higher |
| 92 Parked Causing Obstruction | 0 | Higher | |
| MACCLESFIELD | 80 Exceeded Max Stay | 0 | Lower |
| | 82 Ticket Expired | 200 | Lower |
| | 83 No Valid P&D Ticket | 715 | Lower |
| | 84 Meter Feeding | 0 | Lower |
| | 86 Out Of Marked Bay | 85 | Lower |
| | 90 No Return | 0 | Lower |
| | 93 Car Park Closed | 0 | Lower |
| | 70 Loading Restricted | 0 | Higher |
| | 81 Parked Restricted Area | 0 | Higher |
| | 85 No Valid Permit | 0 | Higher |
| | 87 No/Invalid Blue Badge | 54 | Higher |
| | 89 Exceeds Max Weight | 0 | Higher |
| | 91 Prohibited Class | 2 | Higher |
| 92 Parked Causing Obstruction | 0 | Higher | |
| NANTWICH | 80 Exceeded Max Stay | 13 | Lower |
| | 82 Ticket Expired | 265 | Lower |
| | 83 No Valid P&D Ticket | 485 | Lower |
| | 84 Meter Feeding | 0 | Lower |
| | 86 Out Of Marked Bay | 71 | Lower |
| | 90 No Return | 0 | Lower |
| | 93 Car Park Closed | 0 | Lower |
| | 70 Loading Restricted | 0 | Higher |
| | 81 Parked Restricted Area | 0 | Higher |
| | 85 No Valid Permit | 36 | Higher |
| | 87 No/Invalid Blue Badge | 0 | Higher |

| | | | |
|-------------------|-------------------------------|-------|--------|
| | 89 Exceeds Max Weight | 0 | Higher |
| | 91 Prohibited Class | 0 | Higher |
| | 92 Parked Causing Obstruction | 0 | Higher |
| SANDBACH | 80 Exceeded Max Stay | 0 | Lower |
| | 82 Ticket Expired | 0 | Lower |
| | 83 No Valid P&D Ticket | 0 | Lower |
| | 84 Meter Feeding | 0 | Lower |
| | 86 Out Of Marked Bay | 125 | Lower |
| | 90 No Return | 0 | Lower |
| | 93 Car Park Closed | 0 | Lower |
| | 70 Loading Restricted | 0 | Higher |
| | 81 Parked Restricted Area | 0 | Higher |
| | 85 No Valid Permit | 0 | Higher |
| | 87 No/Invalid Blue Badge | 1 | Higher |
| | 89 Exceeds Max Weight | 0 | Higher |
| | 91 Prohibited Class | 0 | Higher |
| | 92 Parked Causing Obstruction | 0 | Higher |
| WILMSLOW | 80 Exceeded Max Stay | 0 | Lower |
| | 82 Ticket Expired | 185 | Lower |
| | 83 No Valid P&D Ticket | 756 | Lower |
| | 84 Meter Feeding | 0 | Lower |
| | 86 Out Of Marked Bay | 474 | Lower |
| | 90 No Return | 0 | Lower |
| | 93 Car Park Closed | 0 | Lower |
| | 70 Loading Restricted | 0 | Higher |
| | 81 Parked Restricted Area | 0 | Higher |
| | 85 No Valid Permit | 0 | Higher |
| | 87 No/Invalid Blue Badge | 85 | Higher |
| | 89 Exceeds Max Weight | 0 | Higher |
| | 91 Prohibited Class | 1 | Higher |
| | 92 Parked Causing Obstruction | 0 | Higher |
| ALL PLACES | 80 Exceeded Max Stay | 77 | Lower |
| | 82 Ticket Expired | 1,129 | Lower |
| | 83 No Valid P&D Ticket | 3,542 | Lower |
| | 84 Meter Feeding | 0 | Lower |
| | 86 Out Of Marked Bay | 1,188 | Lower |

| | | | |
|-------------------------------|-------------------------------|--------------|--------|
| | 90 No Return | 0 | Lower |
| | 93 Car Park Closed | 0 | Lower |
| | 70 Loading Restricted | 0 | Higher |
| | 81 Parked Restricted Area | 0 | Higher |
| | 85 No Valid Permit | 0 | Higher |
| | 87 No/Invalid Blue Badge | 449 | Higher |
| | 89 Exceeds Max Weight | 2 | Higher |
| | 91 Prohibited Class | 4 | Higher |
| | 92 Parked Causing Obstruction | 3 | Higher |
| TOTAL OFF STREET PCN'S | | 6,394 | |



Contravention 01 PCN's Issued

The table below depicts the number of PCN's issued over number of streets within a Town with regards to Contravention 01 which is where a vehicle was found to be parked in a restricted street during prescribed hours. Signs of activity for unloading/loading are checked for 5 minutes (unless the vehicle has parked in a pedestrian zone) - this type of contravention attracts the higher level of penalty i.e. £70.00.

| TOWN | CONTRAVENTION | STREETS/ROADS | PCN's |
|-------------------|------------------------------|---------------|--------------|
| Alderley Edge | 01 Waiting Prohibited | 26 Streets | 373 |
| Alsager | 01 Waiting Prohibited | | 36 |
| Audlem | 01 Waiting Prohibited | 1 Street | 1 |
| Bollington | 01 Waiting Prohibited | 6 Streets | 12 |
| Brereton | 01 Waiting Prohibited | 2 Streets | 87 |
| Chelford | 01 Waiting Prohibited | 4 Streets | 84 |
| Congleton | 01 Waiting Prohibited | 50 Streets | 313 |
| Crewe | 01 Waiting Prohibited | 137 Streets | 2,032 |
| Disley | 01 Waiting Prohibited | 2 Streets | 7 |
| Elworth | 01 Waiting Prohibited | 2 Streets | 12 |
| Handforth | 01 Waiting Prohibited | | 23 |
| Haslington | 01 Waiting Prohibited | 2 Streets | 3 |
| Holmes Chapel | 01 Waiting Prohibited | 6 Streets | 16 |
| Knutsford | 01 Waiting Prohibited | 28 Streets | 286 |
| Macclesfield | 01 Waiting Prohibited | 121 Streets | 1,311 |
| Middlewich | 01 Waiting Prohibited | 8 Streets | 39 |
| Mobberley | 01 Waiting Prohibited | | 0 |
| Nantwich | 01 Waiting Prohibited | 34 Streets | 439 |
| Peover | 01 Waiting Prohibited | | 0 |
| Pickmere | 01 Waiting Prohibited | | 0 |
| Poynton | 01 Waiting Prohibited | 4 Streets | 5 |
| Prestbury | 01 Waiting Prohibited | 3 Streets | 4 |
| Rode Heath | 01 Waiting Prohibited | | 0 |
| Sandbach | 01 Waiting Prohibited | 24 Streets | 290 |
| Shavington | 01 Waiting Prohibited | 3 Streets | 4 |
| Styal | 01 Waiting Prohibited | | 0 |
| Weston | 01 Waiting Prohibited | | 0 |
| Willaston | 01 Waiting Prohibited | 4 Streets | 19 |
| Wilmslow | 01 Waiting Prohibited | 47 Streets | 450 |
| Winterley | 01 Waiting Prohibited | | 0 |
| Wistaston | 01 Waiting Prohibited | | 0 |
| ALL PLACES | 01 WAITING PROHIBITED | | 5,846 |



PCN's for Blue Badge Contraventions

Cheshire East Council takes its enforcement of parking contraventions in relation to Blue Badge designated spaces very seriously. The table below shows the number of PCN's issued to vehicles who were parked in designated disabled persons parking place both on and off street but who had either displayed absolutely no blue badge whatsoever, or an invalid blue badge – so perhaps a fraudulent one or an expired one. No observation period is necessary and it attracts the higher level penalty of £70.00.

| CODE | CONTRAVENTION | TOWN | PCN's ISSUED ON STREET |
|-----------|------------------------------|-------------------|------------------------|
| 40 | No/Invalid blue badge | Alderley Edge | 8 |
| 40 | No/Invalid blue badge | Alsager | 0 |
| 40 | No/Invalid blue badge | Audlem | 0 |
| 40 | No/Invalid blue badge | Bollington | 0 |
| 40 | No/Invalid blue badge | Brereton | 0 |
| 40 | No/Invalid blue badge | Chelford | 0 |
| 40 | No/Invalid blue badge | Congleton | 30 |
| 40 | No/Invalid blue badge | Crewe | 129 |
| 40 | No/Invalid blue badge | Disley | 0 |
| 40 | No/Invalid blue badge | Elworth | 0 |
| 40 | No/Invalid blue badge | Handforth | 3 |
| 40 | No/Invalid blue badge | Haslington | 0 |
| 40 | No/Invalid blue badge | Holmes Chapel | 0 |
| 40 | No/Invalid blue badge | Knutsford | 26 |
| 40 | No/Invalid blue badge | Macclesfield | 166 |
| 40 | No/Invalid Blue Badge | Middlewich | 10 |
| 40 | No/Invalid blue badge | Mobberley | 0 |
| 40 | No/Invalid blue badge | Nantwich | 0 |
| 40 | No/Invalid blue badge | Peover | 0 |
| 40 | No/Invalid blue badge | Pickmere | 0 |
| 40 | No/Invalid blue badge | Poynton | 0 |
| 40 | No/Invalid blue badge | Prestbury | 0 |
| 40 | No/Invalid blue badge | Rode Heath | 0 |
| 40 | No/Invalid blue badge | Sandbach | 12 |
| 40 | No/Invalid blue badge | Shavington | 0 |
| 40 | No/Invalid blue badge | Styal | 0 |
| 40 | No/Invalid blue badge | Weston | 0 |
| 40 | No/Invalid blue badge | Willaston | 0 |
| 40 | No/Invalid blue badge | Wilmslow | 90 |
| 40 | No/Invalid blue badge | Winterley | 0 |
| 40 | No/Invalid blue badge | Wistaston | 1 |
| 40 | No/Invalid blue badge | All Places | 475 |

| CODE | CONTRAVENTION | TOWN | PCN's ISSUED OFF STREET |
|-----------|------------------------------|-------------------|-------------------------|
| 87 | No/Invalid blue badge | Alderley Edge | 5 |
| 87 | No/Invalid blue badge | Alsager | 29 |
| 87 | No/Invalid blue badge | Audlem | 0 |
| 87 | No/Invalid blue badge | Bollington | 0 |
| 87 | No/Invalid blue badge | Brereton | 0 |
| 87 | No/Invalid blue badge | Chelford | 0 |
| 87 | No/Invalid blue badge | Congleton | 15 |
| 87 | No/Invalid blue badge | Crewe | 175 |
| 87 | No/Invalid blue badge | Disley | 0 |
| 87 | No/Invalid blue badge | Elworth | 0 |
| 87 | No/Invalid blue badge | Handforth | 3 |
| 87 | No/Invalid blue badge | Haslington | 0 |
| 87 | No/Invalid blue badge | Holmes Chapel | 0 |
| 87 | No/Invalid blue badge | Knutsford | 49 |
| 87 | No/Invalid blue badge | Macclesfield | 54 |
| 87 | No/Invalid Blue Badge | Middlewich | 0 |
| 87 | No/Invalid blue badge | Mobberley | 0 |
| 87 | No/Invalid blue badge | Nantwich | 36 |
| 87 | No/Invalid blue badge | Peover | 0 |
| 87 | No/Invalid blue badge | Pickmere | 0 |
| 87 | No/Invalid blue badge | Poynton | 0 |
| 87 | No/Invalid blue badge | Prestbury | 0 |
| 87 | No/Invalid blue badge | Rode Heath | 0 |
| 87 | No/Invalid blue badge | Sandbach | 1 |
| 87 | No/Invalid blue badge | Shavington | 0 |
| 87 | No/Invalid blue badge | Styal | 0 |
| 87 | No/Invalid blue badge | Weston | 0 |
| 87 | No/Invalid blue badge | Willaston | 0 |
| 87 | No/Invalid blue badge | Wilmslow | 85 |
| 87 | No/Invalid blue badge | Winterley | 0 |
| 87 | No/Invalid blue badge | Wistaston | 0 |
| 87 | No/Invalid blue badge | All Places | 449 |

Penalty Charge Notices Challenges, Representations & Appeals

Below is a table giving information about the challenges, representations and appeals received. It also advises the number of cases that were then progressed for further recovery action due to the PCN remaining unpaid. The bottom half of the table shows the number of cases taken to the Traffic Penalty Tribunal in 2015/16.

| PCN CHALLENGES, REPRESENTATIONS & APPEALS | |
|---|-----------|
| CORRESPONDENCE | RECEIVED |
| Challenges | 3111 |
| Representations | 969 |
| TPT Appeals | 59 |
| Debt Registration | 1674 |
| Cases to Bailiff | 1285 |
| | |
| TPT Cases | |
| Won | 23 |
| Lost | 36 |
| Outstanding | 0 |
| TOTAL | 59 |

“I had a gentleman sat in a disabled bay with his engine running (huge Bentley) without a Blue Badge. I asked the gentleman if he had a blue badge to which he said no. I advised him that he couldn’t park in the disabled bay without a valid blue badge.

He went on to say that his wife had nipped into the supermarket and taken his car keys so he couldn’t move his car! I was quite perplexed by this response since his engine was running and advised I would have to issue a PCN. Just as I was about to log his vehicle in, his wife came running back where he smiled and drove off.”

Excuses given by drivers to avoid a PCN.

Number of Contract Permit Spaces in designated car parks

This report advises on the number of contract permit car parking spaces available on designated car parks and whether any further permits are available.

| CAR PARK | RESIDENT | QUARTER | ANNUAL | RESTRICTIONS | ISSUED | LIMIT | SPACES AVAILABLE |
|-------------------|----------|---------|--------|--------------------------------|--------|-------|------------------|
| Christchurch | 26 | 0 | 1 | | 26 | 40 | 14 |
| Churchill Way | 46 | | | RESIDENTS ONLY | 46 | | |
| Commercial Road | 0 | 7 | 2 | | 9 | 32 | 23 |
| Duke Street | 23 | 2 | 2 | | 27 | 150 | 123 |
| Gas Road | 4 | 0 | 1 | | 5 | 6 | 1 |
| Jordangate MSCP | 7 | 5 | 56 | | 68 | 100 | 32 |
| Library/Parsonage | 3 | 0 | 6 | | 9 | 20 | 11 |
| Park Green | 1 | 0 | 1 | | 2 | 4 | 2 |
| Sunderland Street | 2 | 0 | 0 | | 2 | 15 | 13 |
| Waters Green | 0 | 4 | 1 | | 5 | 8 | 3 |
| Whalley Hayes | 30 | 10 | 59 | | 99 | 106 | 7 |
| Pickford Street | 11 | | | RESIDENTS ONLY | 11 | 30 | |
| Broadway Meadow | | 0 | 20 | | 20 | 20 | 0 |
| Rex/Hoopers | | 0 | 20 | | 20 | 20 | 0 |
| Spring Street | | 71 | 29 | | 100 | 100 | 0 |
| South Drive | | 13 | 12 | PERMITS ON LONG STAY AREA ONLY | 25 | 25 | 0 |
| Tatton Street | 4 | 44 | 42 | | 90 | 90 | 0 |
| Princess Street | 2 | 6 | 0 | | 8 | 10 | 2 |
| Silkmill Street | 4 | 0 | 6 | | 10 | 10 | 0 |
| King Street | 12 | 0 | 1 | | 13 | 20 | 7 |
| South Street | | 7 | 2 | WEST STREET CLOSED | 9 | 20 | 11 |
| Gatefield Street | | 0 | 0 | | 1 | 25 | 24 |
| Oak Street | | 0 | 1 | | 0 | 45 | 45 |
| Wood Street East | | 0 | 0 | | 0 | 15 | 15 |
| Wrexham Terrace | | 0 | 0 | | 0 | 35 | 35 |
| Back Park Street | | 0 | 12 | | 12 | 46 | 34 |
| Chapel Street | | 0 | 1 | | 1 | 16 | 15 |
| West Street | | 0 | 9 | | 9 | 100 | 91 |
| Love Lane | 13 | 1 | 8 | | 22 | 29 | 7 |
| Snow Hill | | 2 | 3 | | 5 | 30 | 25 |
| First Wood Street | | 0 | 0 | | 0 | 10 | 10 |
| Bowling Green | 5 | | | RESIDENTS ONLY | 5 | 20 | 15 |
| Church Lane | 6 | | | RENEWALS ONLY | 6 | | |

Reporting Problems

Car Park Defects

If you have noticed any defects on the authority's car parks, such as potholes, lights out, glass, overgrown hedges etc., please report the problem to our customer contact centre via email or telephone 0300 123 5020.

Faulty Ticket Machines

The ticket machines have a computer link that reports all faults to us immediately. If, however, you have noticed a faulty ticket machine and wish to report it then please contact us on 0300 123 5020.

If you have lost money in a ticket machine and wish to apply for a refund, you will need to provide a copy of the ticket which you subsequently purchased to indicate that you had paid for your period of parking. If you provide a copy of this requested ticket and we can verify a machine fault then you will qualify for a refund of the money you have lost in the machine.

Please note that a refund is only applicable where there have been audited faults on the ticket machine; refunds are not applicable on unused tickets.



Civil Enforcement

by Cheshire East Council & Parking Restrictions explained

With the introduction of Civil Parking Enforcement, Cheshire East Council has taken over the responsibility for enforcing parking, loading and waiting, and other restrictions at various locations.

Illegal parking on the street will no longer be classed as a criminal offence and becomes a civil contravention. Civil Enforcement Officers will issue Penalty Charge Notices (PCNs) to any vehicle parking illegally and will enforce on-street parking as well as in car parks.

CEOs will visit the busiest central zone car parks most often to ensure that customers comply with the rules on each site. Fines (known as Penalty Charge Notices or PCNs) will be given to those who do not comply.

There are also privately run off-street car parks – these are not the responsibility of this Council. If you have a query concerning these, please contact the company directly.

Waiting restrictions – yellow Lines

Waiting restrictions indicated by yellow lines apply to the carriageway, pavement and verge. You may stop to load or unload (unless there are also loading restrictions as described below) or while passengers board or alight.

Double yellow lines mean no waiting at any time; unless there are signs that specifically indicate seasonal restrictions. The times at which the restrictions apply for other road markings are

shown on nearby plates or on entry signs to controlled parking zones. If no days are shown on the signs, the restrictions are in force every day including Sundays and Bank Holidays. White bay markings and upright signs (see below) indicate where parking is allowed.

Loading restrictions on roads

Yellow marks on the kerb or at the edge of the carriageway indicate that loading or unloading is prohibited at the times shown on the nearby black and white plates. You may stop while passengers board or alight. If no days are indicated on the signs the restrictions are in force every day including Sundays and Bank Holidays.

ALWAYS CHECK THE TIMES SHOWN ON THE PLATES.

Lengths of road reserved for vehicles loading and unloading are indicated by a white 'bay' marking with the words 'Loading Only' and a sign with the white on blue 'trolley' symbol. This sign also shows whether loading and unloading is restricted to goods vehicles and the times at which the bay can be used. If no times or days are shown it may be used at any time. Vehicles may not park here if they are not loading or unloading.

Electric Vehicle Bays

Cheshire East Borough Council, in partnership with the Office for Low Emission Vehicles, ABB Ltd and Engenie installed six Rapid Electric Vehicle Chargers at three car parks in the Borough; Love Lane, Nantwich; South Street (Sainsbury's), Wilmslow & Princess Street, Congleton.

The units, which went live in April 2016, have the ability to charge an electric vehicle from flat to 80% full in as little as 20 minutes. The technology allows and encourages drivers of electric vehicles the opportunity to "top up" on route, and undertake journeys which would otherwise be beyond the range of their vehicle. There are four designated bays at each site, allowing vehicles to charge simultaneously.

In partnership with the Parking Services Team during 2015/16, a variation was made to the Off-Street Parking Order so as to include reference to Electric (Plugged in) Vehicle Parking Bays and to ensure that appropriate and necessary enforcement action could be taken where non-electric (Plugged in) vehicles are found to be parked in those designated bays and perhaps even more importantly, where an electric (plugged in) vehicle is found to be parked but is not there for the purpose of charging.



In total around 7500 kWh of electricity has been used to charge electric vehicles since the units went live, with over 800 charging sessions taking place. The units at Wilmslow have been the most popular, with an average of 5 charging sessions per day whilst the other sites attract an average of two sessions per day.

The UK Government aims for 100% of new vehicle sales to be Ultra Low Emission Vehicles by 2050 and provision of this type of infrastructure is vital. In Cheshire East, the infrastructure will help our residents choose ULEV vehicles.

Enforcement of Parking Restrictions

Pavement Parking

The Council recognises the impact that pavement parking has on pedestrians and is continually responding to service requests, MP's enquiries and complaints in relation to this very important matter.

Pavement parking not only impacts on general pedestrians but also on our most vulnerable in society including the elderly, Parents/Guardians with pushchairs and prams, the visually impaired and wheelchair users.

Parking on the pavement or grass verges also damages the aesthetics and structure of footways, increasing maintenance costs. Unfortunately we only have a limited scope to act due to the current legislation. Unless we potentially sign every location which would be very costly and visually an eyesore, the Department for Transport does not permit the making of a traffic order and erection of signage to prohibit pavement parking in the neediest areas.

Cheshire East Borough Council encourages and supports the progression of the Pavement Parking Bill and currently deploys officers to areas to act as a deterrent where more serious reports of pavement parking persist.



Dropped kerb or footway - parking

There are two types of dropped kerb/footway, those outside driveways allowing access to residents of individual houses and those used for pedestrian crossovers.

You should not obstruct a dropped kerb/footway unless you are parking on a dropped kerb/footway outside a house with the permission of the owner. Of course, obstructing any dropped kerb/footway will cause inconvenience either to the owner of the property who cannot obtain access to or from their property, or in respect of dropped kerb/footway at a pedestrian crossover point which can cause danger to pedestrians, particularly the elderly, disabled and Parents/Guardians with pushchairs.

Parking adjacent to dropped kerb/footway of a residential building.

Where the dropped kerb/footway permits access to residential premises, contravention 27 is only enforced in response to a complaint. This is to ensure that only a genuine complaint (from the resident) about obstruction of the dropped kerb/footway is dealt with.

If you are a householder and are having problems then please telephone us on **0300 123 5020**. An adviser will take a note of your name, address, telephone number and will pass your details onto Parking Services who will arrange for an Enforcement Supervisor to give you a call and discuss your problems.



Parking adjacent to dropped kerb/footway of a pedestrian crossover

These will be enforced at any time by a Civil Enforcement Officer in the course of their duties.

Access Protection Markings H-Bar Procedure

The Parking Services Team can respond directly to reports of vehicles obstructing driveways providing they are reported by the resident at the time of occurrence.

The calls are directed to one of our Senior Civil Enforcement Officers who will contact the complainant, visit where necessary and potentially issue a Penalty Charge Notice. They can also offer advice and guidance as to further actions that can be taken so as to deter these irresponsible parkers.

These actions are undertaken in this way so as to avoid issuing Notices to actual relatives or other visitors to the resident's home and so we are able to direct our very limited resources to genuine situations. The phone number to ring is 0300 123 5020.

Consideration of an H bar should be a last resort and will only be installed if it meets the criteria of our policy. These are also known as 'access protection markings' and the current charge for one is in the region of £162.00 which has to be met by the applicant.

Anyone wishing to make an application should in the first instance request that a site inspection be made by one of our Senior Civil Enforcement Officers. If the Officer agrees that the request is relevant, necessary, and appropriate and complies with the policy, they will progress the request to our Highways Team who will programme the works once a remittance has been received. Each resident would need to make their own application and provide the necessary payment.

“I was delayed back to my vehicle because I am a good Samaritan who was helping an old lady who had fallen.”

Excuses given by drivers to avoid a PCN.

Dealing with Challenges and Appeals

Appeals Procedure: How to Challenge a Penalty Charge Notice (PCN) Important - Policies set out in this document provide guidance only.

Each case must be considered on its own merits, taking into account all of the evidence available and the exceptionality of the circumstances.

How to Appeal or Challenge a Penalty Charge Notice (Parking Ticket).

1. Please read the Penalty Charge Notice (PCN) carefully.
2. Review the contravention to ascertain why the PCN was issued.
3. Consult the mitigating circumstances bearing in mind that Parking Services will require accurate and supporting evidence to substantiate your challenge.
4. Make your Penalty Charge Notice challenge online or you can challenge by post with the details below.
5. Once your challenge is received Parking Services will endeavour to issue a response within 7 working days, letting you know their decision:
 - If the challenge is accepted the PCN is cancelled with immediate effect
 - If you challenge the PCN within 14 days and the challenge is rejected this Council will generally extend the period within which the reduced Penalty Charge amount may be paid. We will send a letter explaining the reason for our decision not to accept the challenge
 - If you make a challenge after 14 days and it is rejected, we will not normally allow the reduced amount to be paid

If the rejected challenge is not accepted then a second challenge will be only be considered if further mitigating evidence is produced. However should this second challenge fail the full penalty charge will be payable.

Once a Penalty Charge Notice has been issued, the Civil Enforcement Officers themselves cannot withdraw it for any reason.

Challenge a PCN Online

You can challenge your PCN using the online PCN challenge form.

Challenge a PCN by post

To challenge a PCN by post please send to:
**Cheshire East Borough Council Parking Services
Municipal Buildings, Earle Street Crewe, CW1 2BJ.**

Please quote the Penalty Charge Notice (PCN) number, postal address, and registration number shown on the PCN in all correspondence.

If the Penalty Charge Notice is not Paid or Challenged

If the Penalty Charge Notice (PCN) is not paid on or before the end of the 28 day period as specified on the Notice, or the PCN is not successfully challenged, the Council may serve a Notice to Owner (NTO) on the owner of the vehicle requiring full payment of the Penalty Charge. The owner can then make representation to the Council and may appeal to an Independent Adjudicator if these representations are rejected. The NTO will contain instructions for doing this. If you challenge the PCN and the Council issues an NTO, the owner must follow the instructions on the NTO.

Any subsequently rejected challenges that result in an unpaid penalty charge will be registered as a debt at the County Court.

Further information about Civil Parking Enforcement is available on the PATROL (Parking and Traffic Regulations outside London) website.

The Cheshire East Blue Badge Scheme

The Blue Badge Scheme is a national arrangement of parking concessions that allows badge holders to park close to their destination, either as the driver or passenger. The Blue Badge Scheme is also open to organisations that care for disabled people meeting the qualifying criteria.

Do I qualify for a Blue Badge?

If any of the following apply to you then you may qualify for a Blue Badge;

- have severe walking difficulties or permanent and substantial disability which means you are unable to walk or have very considerable difficulty in walking
- are registered blind or severely sight impaired
- have very severe disabilities in both arms and regularly drive a vehicle but cannot operate or have considerable difficulty in operating all or some types of parking meter
- in receipt of higher rate mobility component of Disability Living Allowance
- in receipt of War Pensioners Mobility Supplement
- have been awarded benefit under the Armed forces Compensation Scheme and have been assessed and certified by the Service Personnel and Veterans Agency as having a permanent and substantial disability which causes inability to walk or very considerable difficulty in walking

If you struggle to walk and don't think any of the above apply to you, it may still be worth completing an application to be absolutely sure.

“I am a disabled badge holder, I can park anywhere!”

Excuses given by drivers to avoid a PCN.

How to apply for a Blue Badge

You can make an application for a Blue Badge either for yourself or for an organisation by:

- using our online Blue Badge application form
- telephoning **0300 123 5020**

You will need to provide evidence to support your Blue Badge application. On average it will take about 2 weeks to process your application from the point that all required information and the payment is received.

Important: Making a claim for a Blue Badge on our Website or by using GOV.UK is free. There will only be a charge for the Badge itself.

If you make a Blue Badge application using another website such as Parking Service Online you may be charged up to £49 per the assistance in completion of the Blue Badge Application.

Please be aware that Parking Service Online is not associated with the Blue Badge Improvement Service. If you have been affected by this you may wish to contact Citizens Advice Consumer Services who will be able to advise how to report this website and whether or not it may be possible to recoup any money paid.

Renew your existing Blue Badge

If you already have a Blue Badge and are applying for a renewal, you will need to complete the same form (above). You can apply for a new Blue Badge up to 28 days before your existing badge is due to expire.

If you want to ensure there is no gap between badges, please allow 2 weeks for us to process your application.

How long your badge will last

You will be advised how long your badge will last, but generally a badge is valid for 3 years unless:

- in the case of children under 3 the badge should be issued for a maximum period ending on the day immediately following their 3rd birthday

- where entitlement to a blue badge is linked to awards of higher rate mobility component of disability living allowance, war pensioners mobility supplement or personal independence payment, the period of issue should be linked to the period of receipt of that allowance if that period is less than 3 years.

Where can I use my Blue Badge?

Blue Badge Holders are exempt from all parking charges and time limits on all Cheshire East Council Pay and Display car parks when a valid badge is correctly displayed.

Many of Cheshire East's car parks have designated spaces for drivers who have a valid Blue Badge. If these spaces are full, drivers with a valid badge can park free in any other marked bay. There is no parking allowed on any yellow lines or hatched areas within the car parks and all vehicles must park in a marked bay.

The Blue Badge scheme does not automatically apply to off-street car parks or on private roads. Blue Badge holders may be able to park for up to three hours on single and double yellow lines as long as they are not causing an obstruction.

More information on the use of a Blue Badge is available in the Department for Transport booklet - The Blue Badge scheme booklet: rights and responsibilities in England (PDF, 1.27MB).

Parking bays

Blue Badge holders may be eligible to have a disabled parking bay outside their house. If you would like to be assessed for eligibility for this service please contact Adult Social Care on **0300 123 5020**.

Fees and payment

There is a fee of £10 payable for a new or replacement Blue Badge which can be made via a card payment over the phone on **0300 123 5020**.

“I could not leave the salon, mid-way through my treatment!”

Excuses given by drivers to avoid a PCN.

Replacement badges

If you need a replacement badge because your badge has been lost or stolen you must

- report the loss or theft to the Police (**Cheshire Police: 0845 458 0000**) and they will provide you with either a crime or loss reference number
- call the Cheshire East Blue Badge team on **0300 123 5020** to apply for a replacement badge and quote your crime/loss reference number during the call.

If you need a replacement badge because your badge has been damaged you must

- Call the Cheshire East Blue Badge team on **0300 123 5020** with details of the damage to the badge and to apply for a replacement

Fighting fraud

The Council wants to provide parking facilities for people with disabilities. As part of this commitment, we encourage you to report instances of the misuse of disabled persons' blue car parking badges.

Badges are strictly for use only by the badge holder. They are not for use by family or friends for free parking. Use of a badge by a person other than the badge holder is a criminal offence and perpetrators can be prosecuted.

We have a dedicated team who gather evidence against drivers who misuse a genuine badge and also prosecute individuals who use a fake or altered Blue Badge.

If you suspect that a Blue Badge is being misused it is important that you gather as much information as possible, for example where the vehicle is parked, vehicle registration number and time of day the parking takes place. It would help us if you could provide your name and contact details, however you can remain anonymous if you wish.

Using stolen or fake blue badges, or allowing a family member or friend to use a badge without the badge holder in the vehicle, is fraud.

To report your findings please email bluebadge@cheshireest.gov.uk

Found and expired badges

If you have found a blue badge or you have an expired Blue Badge you can post to the address below, if you have found the badge please also provide details of when and where the badge was found:

**Benefits Section
Cheshire East Council
PO Box 622, Crewe, Cheshire, CW1 9JH**

Alternatively you can drop the badge off at your Local Library or Customer Service Point.

Further information for Blue Badge holders Making an application on someone else's behalf Anyone can complete the online form on behalf of the applicant.

If an application is made over the phone and the applicant is under 18 the person calling on their behalf should be their parent or guardian. If an adult cannot make the application the person calling should have the authority to act on the applicants behalf. We will ask for details of both the applicant and the caller.

Duplicate Badges

Only one badge per person is ever issued.

Using your Blue Badge in Europe

Blue disabled parking badges are recognised in most European countries, including all member

states of the European Union. When displayed on the dashboard, you are entitled to the same parking concessions as that country's own citizens with disabilities. The AA produce a booklet called Using the Blue Badge in 29 countries that details these concessions and participating countries.

Independent Mobility Assessment

If you do not automatically qualify for a Blue Badge you may be asked to undergo an Independent mobility assessment. This may take place over the phone or you may be asked to attend an assessment in person. If this happens you will be notified either via phone or letter that this is required.

| TYPE OF PERMIT | 2013/2014 | 2014/2015 | 2015/2016 |
|--|-----------|-----------|-----------|
| Blue Badge issues | 7391 | 7219 | 8125 |
| Number issued to the organisation | 45 | 70 | 35 |
| Number issued to auto eligible applicants | 2264 | 2232 | 2481 |
| Number issued under discretionary criteria | 5082 | 4916 | 5609 |

| MONTH | ISSUED BADGES NEW | ISSUED BADGES RENEWAL |
|----------------|-------------------|-----------------------|
| April 2015 | 290 | 487 |
| May 2015 | 247 | 394 |
| June 2015 | 325 | 513 |
| July 2015 | 219 | 328 |
| August 2015 | 295 | 504 |
| September 2015 | 233 | 412 |
| October 2015 | 234 | 449 |
| November 2015 | 210 | 416 |
| December 2015 | 216 | 343 |
| January 2016 | 237 | 405 |
| February 2015 | 283 | 422 |
| March 2016 | 236 | 392 |

Parking Myths v's Parking Facts!



"You can actually park anywhere for 10 minutes before a ticket is issued"

NO You need to abide by ALL parking restrictions and this may include No Parking at Anytime!



"Civil Enforcement Officers have targets they have to meet and they are on commission."

NO The Council's corporate performance target was 'deployed hours' and is now based on minimising CEO issuance errors.



"CEO's 'target' certain people's cars and businesses."

NO CEOs do not discriminate and will work to a set beat roster, enforcing the parking regulations whilst on their daily patrol. PCN's will be issued where it is legal and appropriate to do so.



"The PCN will go away if you ignore it."

NO It must be paid or challenged within the correct time limits.



"You get 20 minutes for loading/unloading."

NO There is no set time limit providing there is visual evidence of the actual activity taking place – if however there is no activity for 5 minutes or more, a PCN may be issued.



"It's ok to drop your child off at the school gates."

NO If there are any parking restrictions, then these must be complied with.



"It's ok to park on a single yellow line for 15 minutes whilst you drop your child off at school or dance class."

NO All parking restrictions must be complied with for the safety of pedestrians and other road users.

If in doubt about any parking regulations or restrictions, either consult the Highway Code or contact our team of advisors on **0300 123 5020**



"I live here so I can park here."

NO If there are parking restrictions outside your home, these MUST be complied with unless you have the appropriate permit.



"This street's a goldmine"

NO There are no PCN targets and patrol beats are based on areas of priority enforcement need to keep the roads clear of irresponsible and illegal parkers.



"Yellow lines are OK on a Sunday, even double yellows"

NO There are some parking restrictions on Sundays which must be adhered to and there is no parking at any time on double yellows unless you display a blue badge for up to a maximum of 3 hours and providing you abide by the other Highway Code requirements.



"I wasn't the driver so its not my problem."

NO If you are the registered owner of the vehicle the PCN is your responsibility.



"I can use the blue badge because I'm fetching their shopping."

NO The blue badge holder has to be present.



"I have a blue badge so I can park anywhere I like for as long as I like."

NO Do not obstruct junctions, ensure you abide by the Highway Code and the Blue Badge holder instructions which are specified in the booklet that accompanies your badge.



"Blue Badge holders from outside of the UK can use them straight away."

NO Ones issued within the EU can use them straight away but those from further afield have to notify the local authority of the blue badge details.

Enforcement Focus

The focus of enforcement is further changing and with an important fully supported recruitment drive in 16/17, the work focus will gradually shift onto the following types of things:

- Where unlawful or inconsiderate parking stops traffic (or the flow of traffic)
- Where cars parked on pavements block the walk way for pedestrians who then have to go into the road to pass the cars (particularly in school areas)
- Where the unlawful or inconsiderate parking is dangerous
- Where emergency vehicles are prevented from travelling down the highway
- Where spaces are taken up which should be used for disabled people
- Allowing for exceptional events and circumstances and engaging with the community at such events by handing out leaflets and conducting surveys rather than giving out fines

Communications with businesses, Councillors, visitors and local people since June 2014 as well as research has shown that a well managed and 'looked after' team of staff can provide a pro-active and reactive service, ensuring that where the law allows us to do so, it can provide effective on and off street parking enforcement as well as the ability to 'engage' with members of the public on general parking enquiries and issues, rather than focusing on 'easy' areas for numbers of PCN's.

It is important that we work to a set of key staff policy and engagement principles to ensure that the change in culture and improvement in outcomes are continued and representative.

“I’m not from the area...”

Excuses given by drivers to avoid a PCN.

Areas for Development/ Service Improvement Considerations

- We will undertake a parking services restructure after reviewing the numbers of CEO's required in order to provide the best service we can to our Residents, Businesses, Shoppers, Visitors, Commuters and Workers and seek to increase numbers over and above the current vacancy levels where it is necessary and appropriate to do so
- We will be monitoring efficiencies and cost effectiveness as a direct result of the implementation of our new software solution provided by Mouchel (Taranto) during 2016/17 and beyond for both the Notice Processing Team, Civil Enforcement Officers, Management and Customer Services Team
- We will be investing in body worn cameras/CCTV to promote and improve the health and safety of our officers
- We will be evaluating the effectiveness of our current Lone Worker device and if necessary, enter into a procurement exercise so as to further improve the safety of our officers who are out and about in all weathers all across the borough
- We will enhance our parking provision by undertaking a review of the parking machines on all car parks. The current costs and contracts in relation to the service, repair and maintenance of our machines, the software upgrades, networking and reporting mechanisms will be reviewed with the intention of reducing the overall running costs of our various types of machines provided
- by two current manufacturers by having one all-inclusive contract attracting best value and enhanced service increasing the use of the cashless provision. We will look at reducing the number of machines, still giving a cash payment option but the machines may be placed more sparsely
- The council will review its parking provision on a town by town basis, addressing such issues as space availability, pricing and quality
- We will be building on the performance management and appraisal tools for all staff
- We will promote the Parking Services Team within the council and extend an invitation to the Chief Executive (Mike Suarez) and Leader of the Council (Cllr Rachel Bailey) to undertake one of their 'back to the floor' visits to better understand the roles and responsibilities within the team and go out and about with the Civil Enforcement Officers to 'first-hand' experience the day to day activities and difficulties often faced by them
- We will be working with our new software provider to improve our online information which will include 'virtual' permits
- We will continue to build on and improve our synergies and inter-departmental links, including those with our ASDV's allowing quicker delivery of fault identification, remedial works and maintenance improvements

- We will be investing in our new recruits and adding to the in-house and on-the-ground mentoring and on-site support by encouraging all staff to have attained the City and Guilds level 2 qualification in Parking Enforcement. The Notice Processing Team are further encouraged to attain the City and Guilds level 3 qualification in Notice Processing
- CEO beats will be redesigned so that areas requiring more frequent enforcement attendance can be grouped with areas (rural) and smaller communities that demand less attendance. This will allow for a more economic, cost effective, visible and efficient use of our finite resource and whilst facilitating fewer CEO attendances to some areas, it will still retain a high-level of services to every town or parish with a parking management need
- A review of all free car parks will be undertaken so as to incorporate them into the off-street Order which will enable lawful enforcement for such contraventions as overstays, returning within the prohibited time and parking out of bay
- We will embrace the national Digital by Design initiative and once the new software solution has been embedded, further look to ensure our customers get the right information at the first point of contact, improving our web pages, self service facilities and the processing of physical correspondence

Cash Collection

In 2015/16, a new cash collection service has been procured via a corporate procurement exercise utilising a single contract for the whole of the Council and achieving best value for our Residents and service users.

“I’m colour blind and I can’t read.”

Excuses given by drivers to avoid a PCN.



Selwyn, A Civil Enforcement Officer

How long have you been working as a civil enforcement officer?

I have been working for nearly nine years as a C.E.O.

Describe what would be your typical day.

I start the day by checking the rota to see if any changes are required and to see if any areas require special attention. Check equipment is in working order and ensure I have all required items with me for the days patrol.

Once out on the allotted beat, check car parks, and ensure p and d machines are in working order. Make any minor repairs as may be required, and check ticket levels. Issue penalty charge notices to vehicles parked in contravention on both streets and car parks. Advise public on any parking issues they may have. Report any defects to p and d machines, and any lines and signs which do not meet required standard.

A Day in the Life of...

What is the most memorable thing that has happened to you since you have been in the job?

A couple of incidents spring to mind both occurred on Snow Hill car park in Nantwich.

The first was during the run up to Christmas 2011, when I was approached by an elderly lady who was in some distress. She asked me to help her with her car, a red Volkswagen. She could not get into her vehicle, she handed me the keys and I attempted to open the driver’s side door, no luck there.

I tried the boot, the key would not work. I tried the passenger side but once again the key refused to open the door. The lady by now was crying, I assured her I would help her, after a few minutes of fruitless endeavour I was running out of ideas. Then out of the corner of my eye I noticed a similar vehicle parked in the next row. “Wait here” I said and went to the second vehicle. Tried the key, and hey presto, the door opened.

We had been trying to get into the wrong vehicle. The lady was so relieved; she said “I’m so sorry, you must think I’m a complete idiot.” I just smiled and said “glad to help.” I received a big hug.

Second occasion was when I found a wallet on the ground partly hidden under a car; it was open and on inspection contained a large amount of cash, and some credit cards. I took it to the Police station and handed it in, thinking no more about it, I carried on with my patrol.

About three hours later I came back to the car park where I met two lady Japanese tourists and they were looking around for something. I asked her if I could help, and realised it was the wallet I had handed in which they were searching for. “Don’t worry,” I assured her, “its in the Police station.” I took them to reclaim it which they were very grateful for and offered to buy me lunch. I declined, but I did receive another hug.

Income and Expenditure

| CHESHIRE EAST CAR PARKS | | | |
|-----------------------------|------------------|------------------|------------------|
| | 2013 - 2014 | 2014 - 2015 | 2015 - 2016 |
| INCOME | £ | £ | £ |
| Penalty Charge Notices | 689,723 | 622,978 | 570,566 |
| Pay and Display | 4,588,342 | 4,345,729 | 4,612,517 |
| Permits (Residents & Staff) | 26,701 | 33,406 | 44,948 |
| Total Income | 5,304,766 | 5,002,113 | 5,228,031 |
| EXPENDITURE | | | |
| Enforcement | 505,333 | 504,963 | 457,450 |
| Pay & Display | 1,745,496 | 1,630,889 | 1,716,893 |
| Residents Parking | 42,080 | 50,836 | 36,310 |
| Parking Services | 442,608 | 268,180 | 282,683 |
| Parking Overheads | 377,519 | 521,224 | 741,866 |
| Total Expenditure | 3,113,036 | 2,976,092 | 3,235,202 |
| Total Surplus | 2,191,730 | 2,026,021 | 1,992,829 |

The surplus is used to fund the council's budget for Highways and Transport.
In 2015-16, the council spent £13,417,000 on Highways and £15,016,000 on Transport

1. Revenue from Cheshire East Council's Pay and Display car parks is ploughed back into the appropriate services to enable the authority to provide parking in town centres and other areas that is safe and secure. The revenue also goes towards the repairing and maintenance of Cheshire East Council's car parks. It is also used by other services to ensure that the authority can put the needs of its Residents First.
2. Surplus income from the issuing of Penalty Charge Notices in particular must only be used in accordance with Section 55 of the Road Traffic Regulation Act 1984 (as amended). This includes items such as road safety and activities to keep traffic moving – i.e. public passenger transport services, highway or road improvement projects, environmental improvement; and the provision and maintenance of off-street parking accommodation, whether in the open or under cover.

Common but Irrelevant Excuses for receiving a PCN

“The yellow lines were nearly invisible.”

“I’m 94 and partially blind.”

“I had to stop here as my pet dog wanted to pee.”



“Where does it say I need to buy a ticket?”

“The yellow lines were nearly invisible.”

A lady in Wilmslow parked in a restricted area near the supermarket. I logged the vehicle in and just started printing the PCN when she came out of the shop dropped her shopping bags on the ground and started clutching her stomach stating she had been ill and needed to use the toilet ASAP.

I advised her that I had already printed the PCN and that I would put this in my notes and she would have to appeal it. I asked her if she managed to get her shopping done in the process, the lady picked up her shopping, took the ticket and drove off.

A photograph of a yellow rectangular parking sign with a red circle at the top and the text 'At any time' in black. The sign is mounted on a brick wall. Overlaid on the image are four white text boxes with orange and black text.

“I had to carry a pork pie from the bakers.”

“I’m 88 and fought in World War 2.”

“I thought I could use this ticket (from a private car park).”

“I’m waiting for someone I don’t need a ticket.”



Cheshire East Parking Services
Infrastructure and Highways
Cheshire East Borough Council
2nd Floor, Town Hall, Macclesfield
www.cheshireeast.gov.uk

